



Internal notification for: G_0000165949 13141 - Service Update - Incorrect
Rear Seat Head Restraints Installed
gm_gmssg_q01

05/20/2013 05:53 AM

3 attachments



13141 bulletin.pdf



13141 Involved VINs.xlsx



GM Style Sheet.css

Your email client does not support HTML messages

Date: 5/20/2013 Ref. number: Service / Field Action / G_0000165949
Subject: 13141 - Service Update - Incorrect Rear Seat Head Restraints Installed

GM CUSTOMER CARE AND AFTERSALES
DCS2964
URGENT - DISTRIBUTE IMMEDIATELY

Date: May 20, 2013
Subject: 13141 - Service Update Bulletin
Incorrect Rear Seat Head Restraints Installed
Models: 2014 Chevrolet Impala Equipped with Rear Seat Folding
Head Restraints (AYR)
To: All Chevrolet Dealers
Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator

General Motors is announcing Service Update Bulletin 13141 today. The total number of U.S. vehicles involved is approximately 280. Please see the attached bulletin for details.

Global Warranty Management (GWM)
The "Investigate Vehicle History" (IVH) screen will be updated May 21, 2013. A list of involved vehicles is attached to this message.

Service Update Bulletin (SUB) Information Link
The SUB Information Link in GlobalConnect will be updated in the near future.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

13141 bulletin.pdf Acrobat PDF (157.7KB)

13141 bulletin

13141 Involved VINs.xlsx MS Excel Workbook 2007 (15.10KB)
13141 Involved VINs