

Internal notification for: G_0000165246 13132 - Service Update - Side Blind Zone Alert System Falsely Indicates Vehicle in Blind Zone gm_gmssg_q01 05/09/2013 01:43 PM

3 attachments







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Date: 5/09/2013

Ref. number: Service / Field Action / G_0000165246

Subject: 13132 - Service Update - Side Blind Zone Alert System Falsely Indicates Vehicle in Blind Zone

GM CUSTOMER CARE AND AFTERSALES DCS2958 **URGENT - DISTRIBUTE IMMEDIATELY**

Date:

May 9, 2013

Subject:

13132 - Service Update Bulletin

Side Blind Zone Alert System Falsely Indicates Vehicle in Blind Zone

Models:

2013 Buick Enclave, Chevrolet Traverse, GMC Acadia Equipped with

Side Blind Zone Alert Feature (UFT)

To:

All Buick, Chevrolet, and GMC Dealers

Attention:

General Manager, Service Advisor, Service Manager, Parts and

Service Director, Parts Manager, New Vehicle Sales Manager,

and Warranty Administrator

General Motors is announcing Service Update Bulletin 13132 today. The total number of U.S. vehicles involved is 81. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated May 10, 2013. A list of involved vehicles in dealer inventory is attached to this message.

Service Update Bulletin (SUB) Information Link

The SUB Information Link in GlobalConnect will be updated in the near future.

END OF MESSAGE GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

13132 bulletin.pdf Acrobat PDF (118.6KB)

13132 bulletin

13132 Inventory VINs.xlsx MS Excel Workbook 2007 (9.968KB) 13132 Inventory VINs