HYUNDAI | NEW THINKING. NEW POSSIBILITIES.

Technical Service Bulletin

GROUP	NUMBER
CAMPAIGN	**13-01-045**

DATE	MODEL(S)
NOVEMBER 2013	**SANTA FE (CM)**

SUBJECT: SANTA FE TOUCHSCREEN NAVIGATION MAP UPDATE
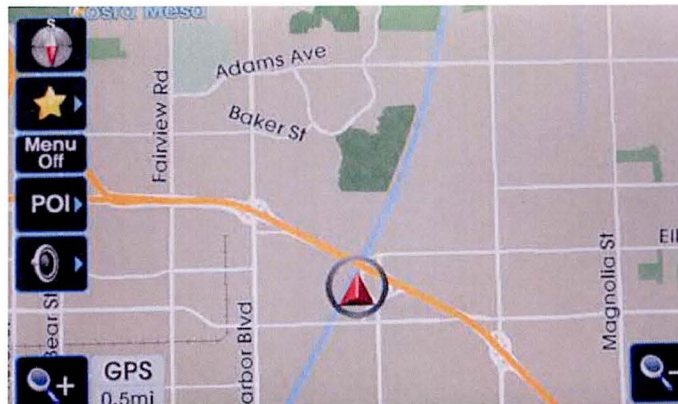(SERVICE CAMPAIGN TR1)

★ IMPORTANT

*** Retailed Vehicles***

Dealers must perform this Service Campaign whenever an affected vehicle is in the shop for any maintenance or repair.

When a vehicle arrives at the Service Department, access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS to identify open Campaigns.

DESCRIPTION: This bulletin provides the procedure to install the Santa Fe map update Touchscreen software to the Navigation System.

★IMPORTANT

Inform the customer that the previous navigation system data (Previous Destinations, Home Address, Phone Numbers, etc.) will be erased during the software update procedure.

Applicable Vehicles: Santa Fe (CM) produced from 10/13/2010 – 2/18/2011

PARTS REQUIRED:

PART NAME	FIGURE	REMARKS
USB MEMORY STICK	 **Note:** There are two different USB sticks, but they both have the same software. Either USB stick will perform the same update.	Installation Time: 100 minutes

PARTS INFORMATION:

Additional memory sticks can be ordered through the PDC.

PART NAME	PART#
MAP UPDATE-GENESIS/SANTA FE USB	96560-G2011-USB

WARRANTY INFORMATION:

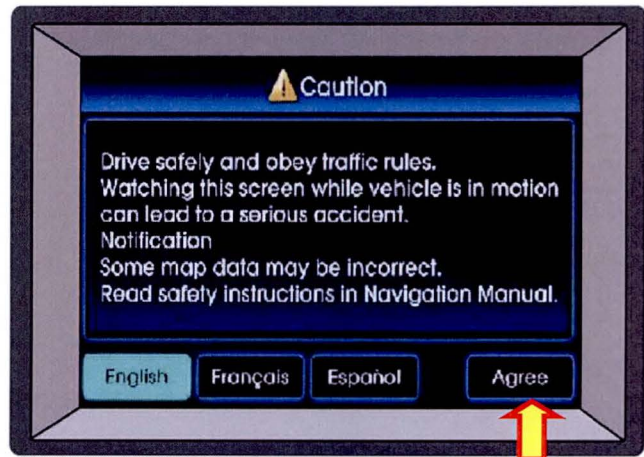| OP CODE	OPERATION	OP TIME
30CG06R0	NAVIGATION SYSTEM MAP UPDATE PROCEDURE	0.3 M/H

NOTE: Submit claim using the Campaign Claim Entry Screen.
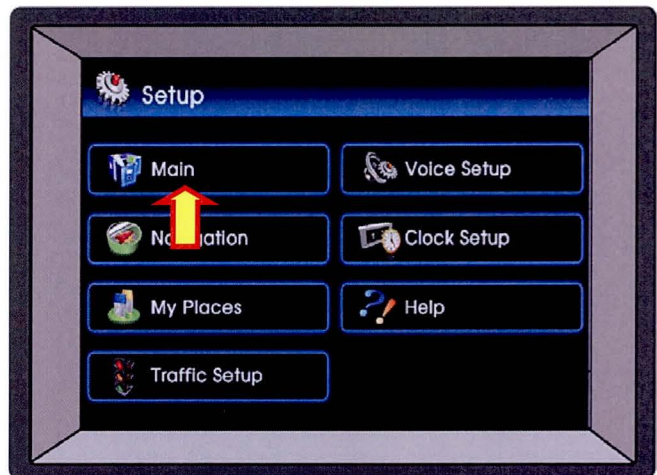
SERVICE PROCEDURE:

> **★ NOTE**
>
> This procedure can be performed with the engine running or a battery charger connected to the battery to prevent battery drainage. If procedure is to be conducted with the engine running, confirm there is enough fuel in the tank before starting the update. This procedure takes approximately 100 minutes.
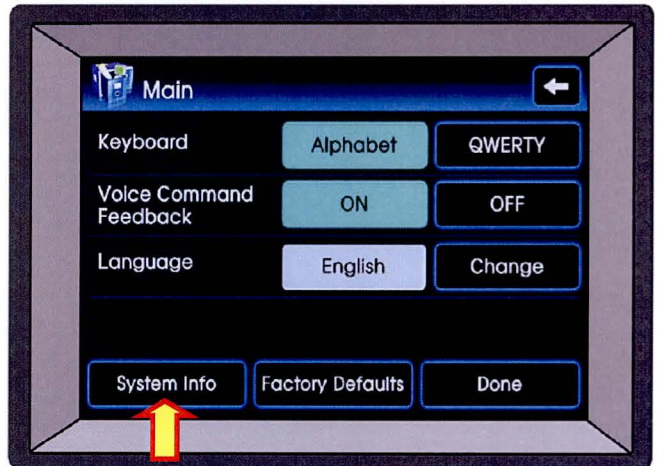
1) Press the **"MAP VOICE"** hard button then the **"Agree"** button on the screen.

2) Press the **"SETUP"** hard button then the **"Main"** button on the screen.
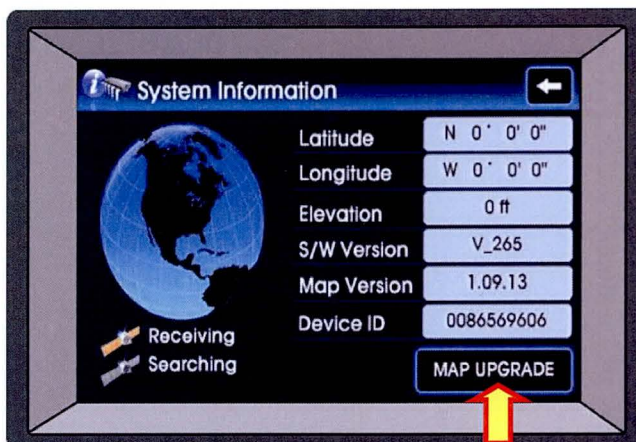
3) Press the **"System Info"** button.

4) Insert the map update USB media to the USB port.

> **★ NOTE**
>
> **After inserting the USB stick, a message "No File Available" will pop up. Ignore this message.**
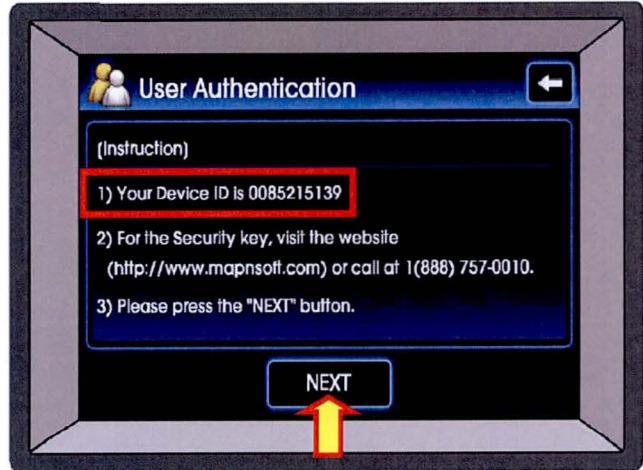

5) Press the **"MAP UPGRADE"** button.

6) Select the **"Yes"** button to start the map update process.

7) User authentication screen will pop up.

Write down your device ID (10 digits) and select **"NEXT"**.

AUTHENTICATION CODE RETRIEVAL

Go to https://www.mapnsoft.com/2013vdshma

Select "Santa Fe", enter your dealer code, VIN, Device ID, and then select **"Submit"**.

After pressing the **"Submit"** button, the authorization code will appear below.

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│ **★ NOTE** │
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The website from above https://www.mapnsoft.com/2013vdshma is only valid for vehicles within this campaign. If you are not able to retrieve the map update authentication code, then please re-check to make sure the VIN is within this campaign.
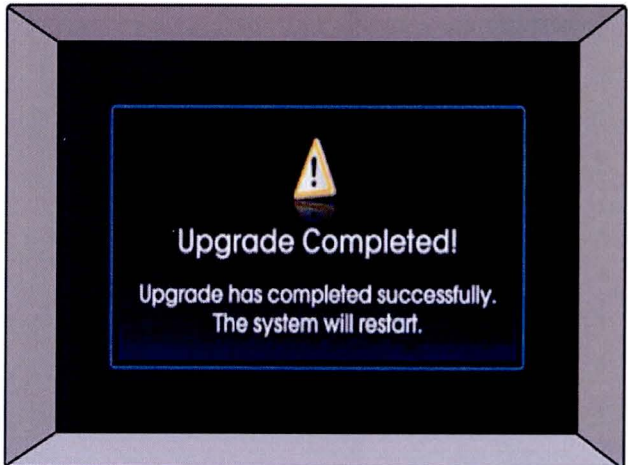
8) Once you have obtained the authentication code, enter it and select **"Done"**.

9) The system will restart and the map update will begin. This process will take approximately 100 minutes.

10) When the update is completed, the system will restart. If the system does not power back on after the update has been completed, then press the power button to turn on the system.

11) Repeat steps 1 through 3 and verify that the Map/Software Version are:

S/W Version: V_6517
Map Version: 05.09.01