



HYUNDAI | NEW THINKING.
NEW POSSIBILITIES.

GROUP
CAMPAIGN

NUMBER
13-01-044

Technical Service Bulletin

DATE
NOVEMBER 2013

MODEL(S)
GENESIS (BH)

**SUBJECT: GENESIS SEDAN TOUCHSCREEN NAVIGATION MAP UPDATE
(SERVICE CAMPAIGN TR0)**

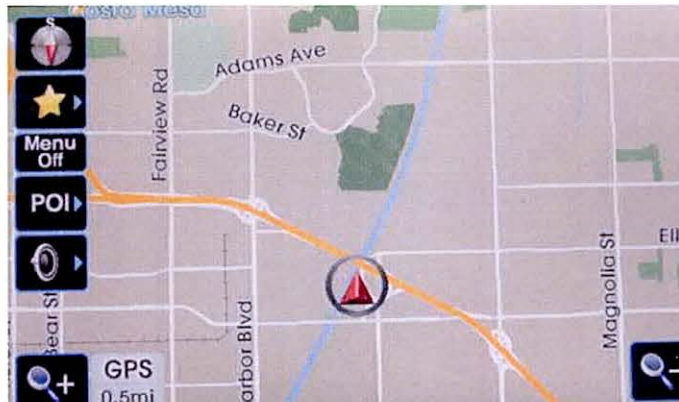
* IMPORTANT

***** Retailed Vehicles*****

Dealers must perform this Service Campaign whenever an affected vehicle is in the shop for any maintenance or repair.

When a vehicle arrives at the Service Department, access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS to identify open Campaigns.

DESCRIPTION: This bulletin provides the procedure to install the Genesis Sedan map update Touch Screen software to the Navigation System.



*IMPORTANT

Inform the customer that the previous navigation system data (Previous Destinations, Home Address, Phone Numbers, etc.) will be erased during the software update procedure.



Applicable Vehicles: Genesis Sedan (BH) produced from 6/13/2010 – 2/19/2011

Circulate To: General Manager, Service Manager, Parts Manager, Warranty Manager, Service Advisors, Technicians, Body Shop Manager, Fleet Repair

SUBJECT:

**GENESIS SEDAN TOUCH SCREEN NAVIGATION MAP UPDATE
(SERVICE CAMPAIGN TR0)**

PARTS REQUIRED:

PART NAME	FIGURE	REMARKS
MAP UPDATE- GENESIS 2011 CD		Update Time: Orange (Type 1): 100 min. Yellow (Type 2): 15 min.
MAP UPDATE- GENESIS USB	 <p data-bbox="513 1083 1029 1201">Note: There are two different USB sticks, but they both have the same software. Either USB stick will perform the same update.</p>	Update Time: USB : 100 min.

PARTS INFORMATION:

Additional memory sticks and CDs can be ordered through the PDC.

PART NAME	PART#
MAP UPDATE-GENESIS/SANTA FE USB	96560-G2011-USB
MAP UPDATE-GENESIS 2011 CD	96560-G2011-CD

WARRANTY INFORMATION:

OP CODE	OPERATION	OP TIME
30C076R0	MAP UPDATE PROCEDURE	1.0 M/H

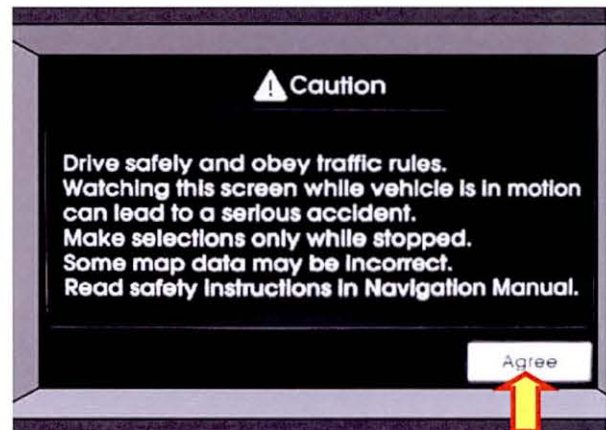
NOTE: Submit claim using the Campaign Claim Entry Screen.

SUBJECT:**GENESIS SEDAN TOUCH SCREEN NAVIGATION MAP UPDATE
(SERVICE CAMPAIGN TR0)****SERVICE PROCEDURE:***** NOTE**

This procedure can be performed with the engine running or a battery charger connected to the battery to prevent drainage. If procedure is to be conducted with the engine running, confirm there is enough gasoline in the tank before starting the update. This procedure takes approximately 100 - 200 minutes depending on which updating method is needed.

Do not turn ignition off during the downloading process.

1. Press the “MAP VOICE” hard button, then the “Agree” button on the screen.



SUBJECT:

**GENESIS SEDAN TOUCH SCREEN NAVIGATION MAP UPDATE
(SERVICE CAMPAIGN TR0)**

2. Press the **“SETUP”** hard button, then the **“System Info”** button on the screen.



3. Ensure there is no disc in the radio unit, press the **“MAP UPGRADE”** button on the screen.



SUBJECT:

**GENESIS SEDAN TOUCH SCREEN NAVIGATION MAP UPDATE
(SERVICE CAMPAIGN TR0)**

4. After selecting **“Map Upgrade”**, there will be two possible pop up messages:

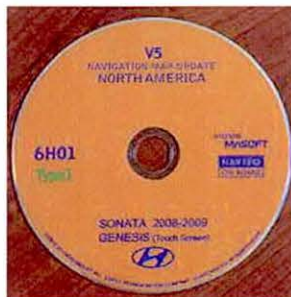
- a. **“Please insert update disc”.**
- b. **“Insert the map update USB”.**

If you see **“Insert the map update USB”**, then the CD update is not necessary. Proceed to step 11.

If you see **“Please insert update disc”**, then proceed to the next step.



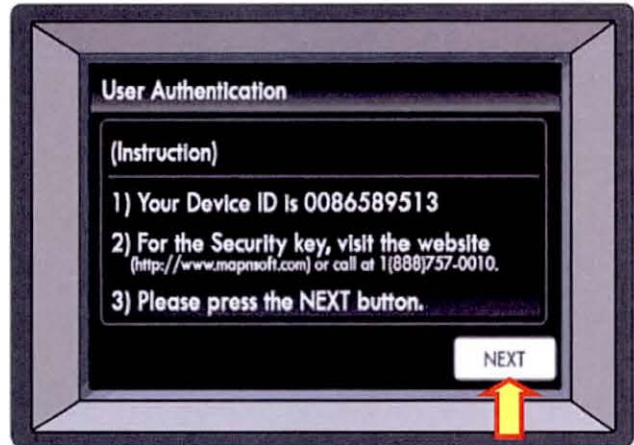
5. Insert the Orange disc, and wait for it to read the content. Press **“Yes”** button to continue with the software update process.



SUBJECT:

**GENESIS SEDAN TOUCH SCREEN NAVIGATION MAP UPDATE
(SERVICE CAMPAIGN TR0)**

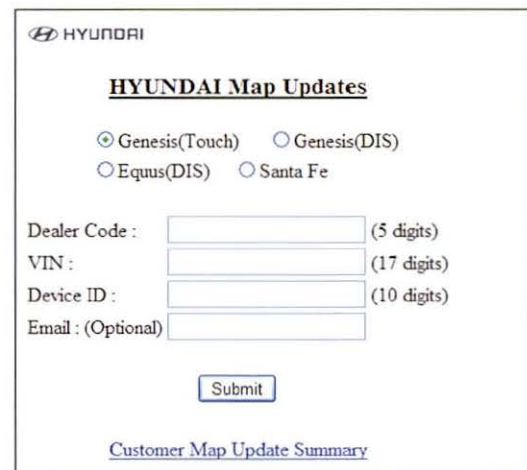
6. The User Authentication screen will pop up. Write down your device ID (10 digits) (e.g. "0086589513"). Select **"Next"**.



AUTHENTICATION CODE RETRIEVAL

Go to <https://www.mapnsoft.com/2013vdshma>

Select Genesis (Touch) to update. Enter your dealer code, VIN, Device ID, and then select **"Submit"**.



HYUNDAI

HYUNDAI Map Updates

Genesis(Touch) Genesis(DIS)
 Equus(DIS) Santa Fe

Dealer Code : (5 digits)
VIN : (17 digits)
Device ID : (10 digits)
Email : (Optional)

[Customer Map Update Summary](#)

SUBJECT:

**GENESIS SEDAN TOUCH SCREEN NAVIGATION MAP UPDATE
(SERVICE CAMPAIGN TR0)**

After selecting the “Submit” button, the authorization code will appear at the bottom of the screen.

*** NOTE**

<https://www.mapnsoft.com/2013vdshma>

The website from above is only valid for vehicles within this campaign. If you are not able to retrieve the map update PIN code, then please re-check to make sure the VIN is within this campaign.

HYUNDAI Map Updates

Genesis(Touch) Genesis(DIS)
 Equus(DIS) Santa Fe

Dealer Code : (5 digits)
VIN : (17 digits)
Device ID : (10 digits)
Email : (Optional)

[Customer Map Update Summary](#)

Dealer Code : ca514 (8)
VIN : PETERTESTVINNUM12
Device ID : 1234567890
Date : 8/28/2013 3:13:14 PM
AuthCode : 233S-AQAT-UZFJ-F336

*** NOTE**

There will be two authentication codes:

1. Code for Orange disc.
2. Code for USB stick.

If you are not able to see the codes, please call MapNSoft at 1-888-757-0010 for assistance.

7. Once you have obtained the authentication code, enter it on the audio screen and then select “Done”.



SUBJECT:

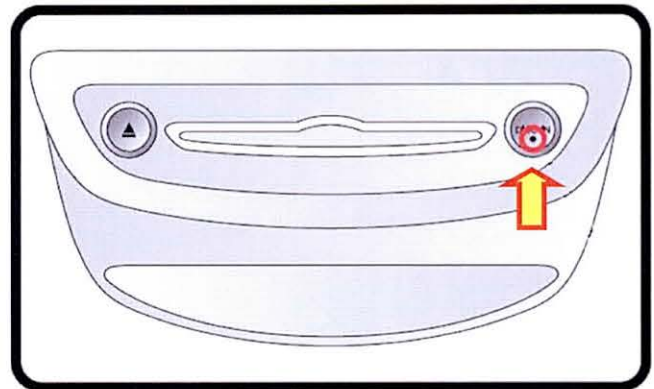
**GENESIS SEDAN TOUCH SCREEN NAVIGATION MAP UPDATE
(SERVICE CAMPAIGN TR0)**

8. A message will pop up indicating it is ready to download.



Press and hold the **Reset Button** for about 3 seconds using a pen or paper clip and then release.

The display screen will turn blank. Press the **Power Button** to turn the radio on and start the download process.



*** NOTE**

The Orange disc update will take approximately 100 minutes.



Power Button

SUBJECT:

**GENESIS SEDAN TOUCH SCREEN NAVIGATION MAP UPDATE
(SERVICE CAMPAIGN TR0)**



9. When the update is completed, the system will restart. If the system does not power back on after the update has been completed, press the power button to power on the system.

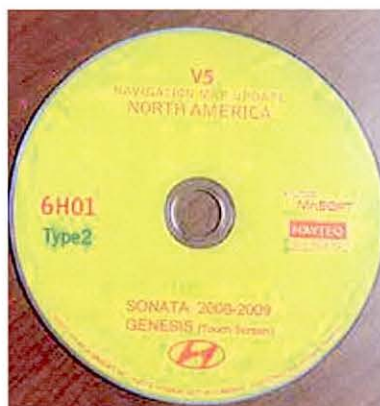


10. The next update is the yellow disc. The update is the same procedure as the Orange disc with the exception of not having to enter the authentication code.

Turn the radio on, eject the Orange disc, and repeat steps 1-5 and 8-9.

*** NOTE**

The Yellow disc update will take approximately 15 minutes.



SUBJECT:

**GENESIS SEDAN TOUCH SCREEN NAVIGATION MAP UPDATE
(SERVICE CAMPAIGN TR0)**

11. After completing the Orange and Yellow disc update, you are now ready to update the map data using the USB stick.

Repeat steps 1-3.

*** NOTE**

After updating the Orange and Yellow disc, it is possible for the display on the screen to lose all of its text. If this occurs, please call MapNSoft for assistance 1-888-757-0010.



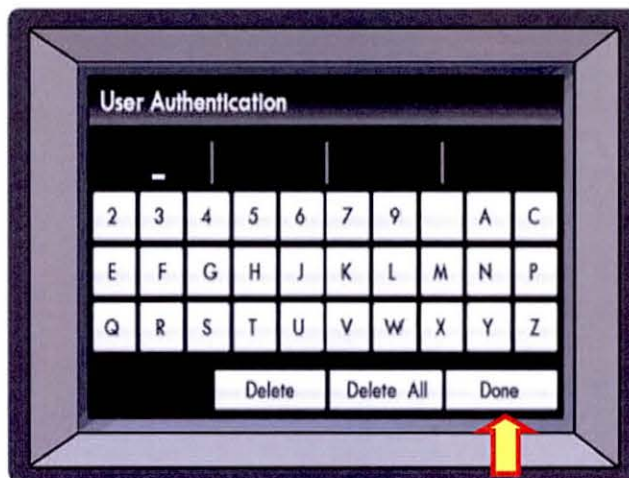
12. Insert the USB stick, select "Map Upgrade", and then select "Yes" to start update.

*** NOTE**

After inserting the USB stick, a message "No File Available" may pop up. Ignore this message.



13. You will be prompted to enter the authentication code. Enter the code for the USB found in the "AUTHENTICATION CODE RETRIEVAL" section on page 7. Select "Done".

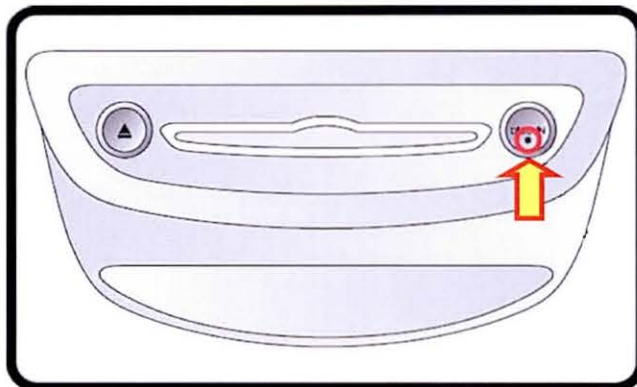


SUBJECT:

**GENESIS SEDAN TOUCH SCREEN NAVIGATION MAP UPDATE
(SERVICE CAMPAIGN TR0)**

14. Press and hold the **Reset Button** for about 3 seconds using a pen or paper clip and then release.

The display screen will turn blank, press the **Power Button** to turn the radio on and start the download process.



15. Once the system has restarted, the map update process will begin. This map update will take approximately 100 minutes.



SUBJECT:

**GENESIS SEDAN TOUCH SCREEN NAVIGATION MAP UPDATE
(SERVICE CAMPAIGN TR0)**

16. When the update is completed, the system will restart. If the system does not power back on, then press the power button to turn on the system.



17. Repeat steps 1-3 to confirm the software versions:

S/W Version : V_1825

Map Version : 5.09.01

