

Tony Lawrence

From: Tony Lawrence
Sent: Tuesday, December 10, 2013 5:27 PM
To: All Dirs All Rgns - PT; All Dirs All Rgns - SR
Subject: MAZDA DEALER NOTICE - SERVICE BULLETIN RELEASE

SERVICE BULLETIN RELEASE - 12/10/2013

2013 INDEX: http://www.mstore2000.com/PDF_Files/index12-10-13.pdf

The following Service Bulletin has just been issued.

- For latest MS3 postings, click here: <https://portal.mazdausa.com/m173/service/esi/MazdaServiceShop>

- For printable PDF files from MStore, click on the link below each TSB title:

* If the links do not automatically take you directly to the document, cut and paste the link into your internet browser address window and press enter.

NEW BULLETIN

09-037/13 - 2010-2012 CX-7 - UNABLE TO ADJUST DRIVER SEAT UP OR DOWN - (MANUAL SEAT ONLY)

http://www.mstore2000.com/PDF_Files/09-037-13-2856.pdf

UPDATED BULLETIN

09-036/13 - 2013-2014 CX-5 - HOOD VIBRATION WHILE DRIVING AT HIGHWAY SPEED

http://www.mstore2000.com/PDF_Files/09-036-13-2819.pdf

- Please distribute this information to all parts and service personnel.
- If you no longer wish to receive Mazda bulletins, please contact the IT Administrator at your dealership and ask them to remove your email address from under the EMDCS application.

Service Bulletin

Mazda North American Operations
Irvine, CA 92618-2922



mazda

© 2013 Mazda Motor of America, Inc.

Subject:

UNABLE TO ADJUST DRIVER SEAT UP OR DOWN - (MANUAL SEAT ONLY)

Bulletin No: 09-037/13

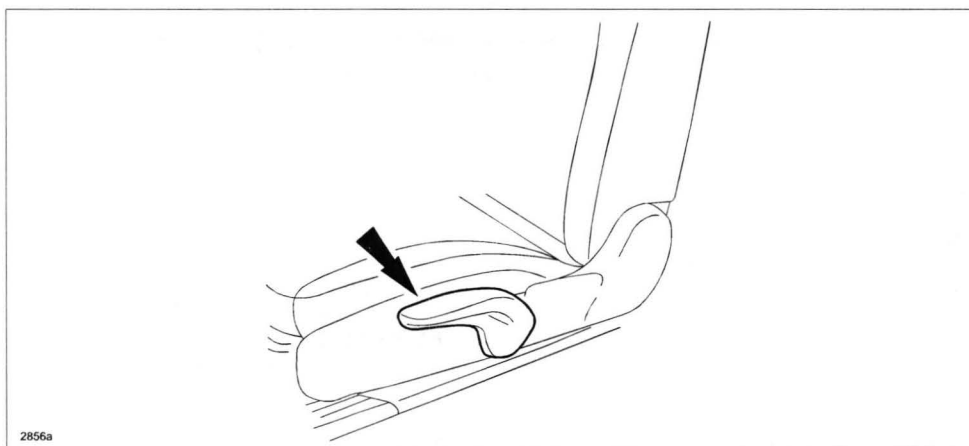
Last Issued: 12/10/2013

APPLICABLE MODEL(S)/VINS

2010-2012 CX-7 vehicles equipped with manual seats

DESCRIPTION

On some vehicles, it may be difficult to adjust the driver seat up or down using the manual seat lift lever.



This may be caused by a broken front seat side cover that interferes with the operation of the seat lifter mechanism. The cover may have been previously broken by an outside impact.

Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

1. Verify the customer concern.
2. Replace the front seat side cover with a modified one according to the instructions on MS3 online or the Workshop Manual (section 09-13 FRONT SEAT SIDE COVER REMOVAL/INSTALLATION).
3. Verify the repair.

Page 1 of 2

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

Bulletin No: 09-037/13
© 2013 Mazda Motor of America, Inc.

Last Issued: 12/10/2013

PART(S) INFORMATION

Part Number	Description	Qty.	Notes
EGY1-88-1H3	Front Seat Side Cover	1	Black
B33D-88-1H5 -02	Reclining Knob	1	Black (not reusable)

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	92
Damage Code	98
Part Number Main Cause	EGY1-88-1H3
Quantity	1
Operation Number / Labor Hours:	XXH12XRX / 0.5 Hrs.

NOTE: This bulletin does not apply to vehicles with power seats.