

Service Bulletin

Mazda North American Operations
Irvine, CA 92618-2922



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Subject: FRONT SEAT BACK TRIM SEAMS COMING APART - (LEATHER SEATS ONLY)	Bulletin No: 09-025/13
	Last Issued: 10/04/2013

BULLETIN NOTE

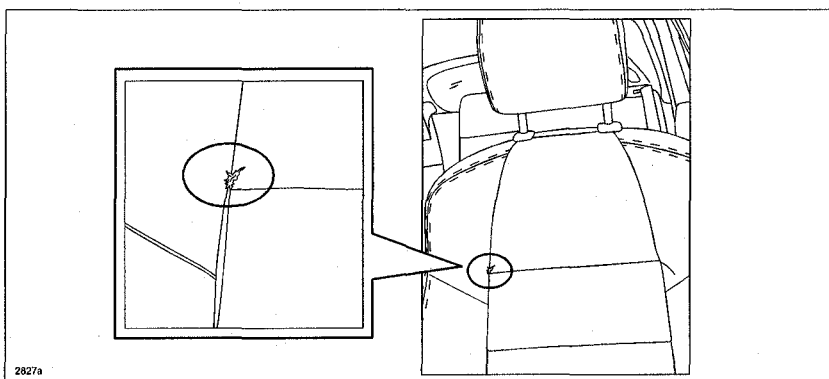
- This bulletin supersedes the previous bulletin 09-025/13, issued on 09/30/13. The PART(S) INFORMATION has been revised.
- Changes are noted below in Red beside the change bar.

APPLICABLE MODEL(S)/VINS

2013-2014 CX-5 vehicles equipped with leather seats with VINs lower than JM3KE*****327345 (produced March 1, 2013)

DESCRIPTION

Some vehicles may exhibit a condition where the front seat back trim is coming apart at the seams. This condition is caused by insufficient sewing strength in the seams. The sewing method has been improved to eliminate this concern.



Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

1. Verify the customer concern.
2. Replace the seat back trim with modified service parts according to the on-line instructions on MS3 or the Workshop Manual (section 09-13 FRONT SEAT BACK TRIM REMOVAL/INSTALLATION).
3. Verify the repair.

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CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical—including photocopying and recording and the use of any kind of information storage and retrieval system—without permission in writing.

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PART(S) INFORMATION

Part Number	Description	Qty.	Color / Type
KDY1-88-131	Seat Back Trim (RH)	1	Sand, Leather
KDY1-88-181	Seat Back Trim (LH)	1	Sand, Leather
KDY2-88-131	Seat Back Trim (RH)	1	Black, Leather
KDY2-88-181	Seat Back Trim (LH)	1	Black, Leather

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under the New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	92
Damage Code	9A
Part Number Main Cause	SEE PART(S) INFORMATION
Quantity	1
Operation Number / Labor Hours	NOTE: Select only one labor operation number: XXJBAXRX / 1.1 Hrs. (Driver seat only) XXJBBXRX / 1.2 Hrs. (Passenger seat only) XXJBCXRX / 2.1 Hrs. (Both seats)

NOTE: This service bulletin only applies to vehicles equipped with leather seats.

Tony Lawrence

From: Daniel Gonzalez
Sent: Monday, October 07, 2013 4:15 PM
To: All Dirs All Rgns - PT; All Dirs All Rgns - SR
Subject: MAZDA DEALER NOTICE - SERVICE BULLETIN RELEASE

SERVICE BULLETIN RELEASE - 10/07/2013

2013 INDEX: http://www.mstore2000.com/PDF_Files/index10-07-13.pdf

The following Service Bulletin has just been issued.

- For latest MS3 postings, click here: <https://portal.mazdausa.com/m173/service/es/MazdaServiceShop>

- For printable PDF files from MStore, click on the link below each TSB title:

* If the links do not automatically take you directly to the document, cut and paste the link into your internet browser address window and press enter.

NEW BULLETIN

01-023/13 - MULTI-MODEL - ENGINE NO START IN EXTREMELY COLD AMBIENT TEMPERATURES)

http://www.mstore2000.com/PDF_Files/01-023-13-2834.pdf

Please distribute this information to all parts and service personnel.