



**Internal notification for: G\_0000165368 12316A - Service Update - Improper  
Differential Ring Gear Weld  
gm\_gmssg\_q01**

05/07/2013 08:19 AM

2 attachments



12316A bulletin.pdf



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Date: 5/07/2013

Ref. number: Service / Field Action / G\_0000165368

Subject: 12316A - Service Update - Improper Differential Ring Gear Weld

**GM CUSTOMER CARE AND AFTERSALES  
DCS2960  
URGENT - DISTRIBUTE IMMEDIATELY**

Date: May 7, 2013

Subject: 12316A - Service Update  
Improper Differential Ring Gear Weld  
Revised Part Information Section

Models: 2013 Cadillac ATS RWD

To: All Cadillac Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and  
Service Director, Parts Manager, New Vehicle Sales Manager,  
and Warranty Administrator

The Part Information section in bulletin 12316A has been revised. The email contact information for obtaining differential carrier assemblies has changed. Please discard all copies of bulletin 12316.

END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

12316A bulletin.pdf Acrobat PDF (130.5KB)  
12316A bulletin

Contact  
name:

Department:

Phone:

Intended General Manager, New Vehicle Sales Manager, Parts & Service Director, Parts Manager,  
roles: Service Advisor, Service Manager, Warranty Administrator

Archives: 6/07/2013

Expires: 5/07/2014