



**Internal notification for: G\_0000165724 13128 - Service Update - Software Enhancement Update**  
gm\_gmssg\_q01

05/13/2013 09:38 AM

3 attachments



13128 bulletin.pdf



13128 Inventory VINs.xlsx



GM Style Sheet.css

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Date: 5/13/2013      Ref. number: Service / Field Action / G\_0000165724  
Subject: 13128 - Service Update - Software Enhancement Update

**GM CUSTOMER CARE AND AFTERSALES**  
**DCS2962**  
**URGENT - DISTRIBUTE IMMEDIATELY**

Date: May 13, 2013  
Subject: 13128 - Service Update Bulletin  
Software Enhancement Update  
Models: 2013 Chevrolet Sonic, Spark, Trax Equipped with MyLink Radio (UF7)  
To: All Chevrolet Dealers  
Attention: General Manager, Service Advisor, Service Manager, Parts and  
Service Director, Parts Manager, New Vehicle Sales Manager,  
and Warranty Administrator

General Motors is announcing Service Update Bulletin 13128 today. The total number of U.S. vehicles involved is approximately 38,000. Please see the attached bulletin for details.

**Global Warranty Management (GWM)**

The "Investigate Vehicle History" (IVH) screen will be updated May 14, 2013. A list of involved vehicles in dealer inventory is attached to this message.

**Service Update Bulletin (SUB) Information Link**

The SUB Information Link in GlobalConnect will be updated in the near future.

**END OF MESSAGE**  
**GM CUSTOMER CARE AND AFTERSALES**

**Message Attachment(s):**



13128 bulletin.pdf Acrobat PDF (398.3KB)

13128 bulletin



13128 Inventory VINs.xlsx MS Excel Workbook 2007 (400.6KB)

13128 Inventory VINs