



Internal notification for: G_0000165266 Upcoming Safety Recall 13136 - Loss of Battery Charge - Inspect Generator Control Module
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2 attachments



Recall 13136 Q&A.pdf



GM Style Sheet.css

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Date: 5/06/2013

Ref. number: Service / Field Action / G_0000165266

Subject: Upcoming Safety Recall 13136 - Loss of Battery Charge - Inspect Generator Control Module

**GM CUSTOMER CARE AND AFTERSALES
 DCS2959
 URGENT - DISTRIBUTE IMMEDIATELY**

Date:	May 6, 2013
Subject:	Upcoming Safety Recall 13136 Loss of Battery Charge - Inspect Generator Control Module
Models:	2012-2013 Buick LaCrosse, Regal 2013 Chevrolet Malibu Eco Equipped with eAssist
To:	All Buick and Chevrolet Dealers
Attention:	General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, Used Vehicle Sales Manager and Warranty Administrator

Based on information from the National Highway Traffic Safety Administration (NHTSA) website, the media may report that General Motors will be announcing a safety recall that involves certain 2012-2013 model year Buick LaCrosse and Regal, and 2013 model year Chevrolet Malibu Eco vehicles, equipped with eAssist.

Some of these vehicles have a condition in which the Generator Control Module (GCM) may not function properly. This could cause a gradual loss of battery charge and the illumination of the malfunction indicator light. If these warnings are ignored, eventually, the engine may stall and/or the vehicle may not start. In addition, there may be a burning or melting odor, smoke, and possibly a fire in the trunk.

To correct this condition, dealers are to inspect and, if necessary, replace the GCM. Dealers will be advised when the recall bulletin and customer notification letter are scheduled for release. However, to assist with customer inquiries, we have attached a Q&A document for immediate reference.

The Investigate Vehicle History screen in the Global Warranty Management system will not be updated until the recall bulletin is released. Please do not call GM Technical Assistance.