



Internal notification for: G_0000165404 12262C - Service Update - Seat
Memory Control Module Reprogram - Revised
gm_gmssg_q01

05/07/2013 01:36 PM

2 attachments



12262C bulletin.pdf



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Date: 5/07/2013

Ref. number: Service / Field Action / G_0000165404

Subject: 12262C - Service Update - Seat Memory Control Module Reprogram - Revised

GM CUSTOMER CARE AND AFTERSALES

DCS2961

URGENT - DISTRIBUTE IMMEDIATELY

Date: May 7, 2013

Subject: 12262C - Service Update
Seat Memory Control Module Reprogram
Revised Service Procedure

Models: 2013 Cadillac ATS, SRX, XTS Equipped with Seat Memory Feature

To: All Cadillac Dealers


Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator

The service procedure in bulletin 12262C has been revised to include a reference to TSB 13-08-52-001 for detailed information about memory seat operation. Please discard all copies of bulletin 12262B.

END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

 12262C bulletin.pdf Acrobat PDF (119.0KB)
12262C bulletin

Contact
name:

Department:

Phone:

Intended General Manager, New Vehicle Sales Manager, Parts & Service Director, Parts Manager,
roles: Service Advisor, Service Manager, Warranty Administrator

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