



Internal notification for: G_0000164258 13120A - Service Update - Torque Converter Clutch Sticking - Revised
 gm_gmssg_q01 tc

04/24/2013 02:13 PM

2 attachments


13120A bulletin.pdf


GM Style Sheet.css

Your email client does not support HTML messages

Date: 4/24/2013 Ref. number: Service / Field Action / G_0000164258
 Subject: 13120A - Service Update - Torque Converter Clutch Sticking - Revised


**GM CUSTOMER CARE AND AFTERSALES
 DCS2951
 URGENT - DISTRIBUTE IMMEDIATELY**

Date: April 24, 2013
 Subject: 13120A - Service Update
 Torque Converter Clutch Sticking
 Revised Model Description
 Models: 2013 Buick Enclave, Cadillac SRX and XTS, Chevrolet Malibu and
 Traverse, and GMC Acadia and Terrain Equipped with 6-Speed
 Automatic Transmission (6T70/6T75)
 To: All GM Dealers
 Attention: General Manager, Service Advisor, Service Manager, Parts and
 Service Director, Parts Manager, New Vehicle Sales Manager,
 and Warranty Administrator

This bulletin has revised to indicate that both front-wheel and all-wheel drive vehicles are involved in this update. Please discard all copies of bulletin 13120.

END OF MESSAGE
 GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

 13120A bulletin.pdf Acrobat PDF (127.2KB)
 13120A bulletin

Contact name: E-Mail
 Department: Phone:

Intended General Manager, New Vehicle Sales Manager, Parts & Service Director, Parts Manager,