



**Internal notification for: G\_0000164372 13098B - Safety Recall - Steering Wheel Fastener Inspection - Revised**  
 gm\_gmssg\_q01

04/25/2013 02:30 PM

2 attachments



13098B bulletin.pdf



GM Style Sheet.css

Your email client does not support HTML messages

Date: 4/25/2013

Ref. number: Service / Field Action / G\_0000164372

Subject: 13098B - Safety Recall - Steering Wheel Fastener Inspection - Revised

**GM CUSTOMER CARE AND AFTERSALES  
 DCS2955  
 URGENT - DISTRIBUTE IMMEDIATELY**

Date: April 25, 2013

Subject: 13098B - Safety Recall  
 Steering Wheel Fastener Inspection  
 Revised Service Procedure

Models: 2013 Buick Encore

To: All Buick Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, and Warranty Administrator

Bulletin 13098B has been revised to include an illustration for Step 7 in the service procedure. Please discard all copies of bulletin 13098A.

END OF MESSAGE  
 GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

13098B bulletin.pdf Acrobat PDF (858.0KB)  
 13098B bulletin

Cont. name: E-M

Department: Phone:

Intended roles: General Manager, New Vehicle Sales Manager, Parts & Service Director, Parts Manager, Service Advisor, Service Manager, Warranty Administrator

Archives: 5/25/2013

Expires: 4/25/2014