



Internal notification for: G_0000164354 13102 - Emission Recall - IMPCO
Automotive Recall - Electronic Control Unit (ECU) Calibration
gm_gmssg_q01

04/30/2013 05:46 AM

3 attachments



13102 bulletin.pdf



13102 Involved VINs.xlsx



GM Style Sheet.css

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Date: 4/30/2013

Ref. number: Service / Field Action / G_0000164354

Subject: 13102 - Emission Recall - IMPCO Automotive Recall - Electronic Control Unit (ECU) Calibration

GM CUSTOMER CARE AND AFTERSALES
DCS2954
URGENT - DISTRIBUTE IMMEDIATELY

Date: April 30, 2013

Subject: 13102 - Emission Recall
IMPCO Automotive Recall - Electronic Control Unit (ECU) Calibration

Models: 2013 Chevrolet Express and GMC Savana Compressed Natural Gas
(CNG) Vehicles

To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator

IMPCO Automotive is conducting this emission recall. For the convenience of our customers, GM has agreed to assist in administering this recall through its Chevrolet and GMC dealers. The total number of U.S. vehicles involved is 82. Please see the attached bulletin for details.

Customer Letter Mailing

The customer letter mailing will begin on May 7, 2013.

Global Connect (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated April 30, 2013. A list of involved vehicles is attached to this message.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available April 30, 2013.

END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES