

Internal notification for: G_0000164002 13043 Emission Recall - Vehicle Emission Control Information Label Incorrect

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04/26/2013 05:56 AM

3 attachments

13043 bulletin.pdf

13043 Inventory VINs.xlsx

GM Style Sheet.css

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Date: 4/26/2013

Ref. number: Service / Field Action / G_0000164002

Subject: 13043 Emission Recall - Vehicle Emission Control Information Label Incorrect

GM CUSTOMER CARE AND AFTERSALES DCS2948 URGENT - DISTRIBUTE IMMEDIATELY

Date:

April 26, 2013

Subject:

13043 - Emission Recall

Vehicle Emission Control Information Label Incorrect

Models:

2013 Chevrolet Trax and Sonic Equipped with 1.4L/1.8L Engine (LUV/LUX)

To:

All Chevrolet Dealers

Attention:

General Manager, Service Advisor, Service Manager, Parts and

Service Director, Parts Manager, New Vehicle Sales Manager,

and Warranty Administrator

General Motors is announcing Emission Recall 13043 today. The total number of U.S. vehicles involved is approximately 40,000. Please see the attached bulletin for details.

Customer Letter Mailing

The customer letter mailing will begin on May 3, 2013.

Global Connect (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated April 26, 2013. A list of involved vehicles in dealer inventory is attached to this message.

Campaign Initiation Detail Report (CIDR) The CIDR will be available April 26, 2013.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

13043 bulletin.pdf Acrobat PDF (267.0KB)