

Internal notification for: G_0000162322 13098 - Safety Recall - Steering Wheel Fastener Inspection - Additional Population Added

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03/25/2013 11:11 AM

2 attachments



13098 Involved VINs Revised 3-25-13,xlsx

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GM Style Sheet.css

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Date: 03/25/2013

Ref. number: Service / Field Action / G_0000162322

Subject: 13098 - Safety Recall - Steering Wheel Fastener Inspection - Additional Population Added

GM CUSTOMER CARE AND AFTERSALES DCS2936 URGENT - DISTRIBUTE IMMEDIATELY

Date:

March 25, 2013

Subject:

13098 - Safety Recall

Steering Wheel Fastener Inspection

Additional Population Added

Models:

2013 Buick Encore Equipped with Heated Steering Wheel

To:

All Buick Dealers

Attention:

General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager,

and Warranty Administrator

An additional 28 vehicles have been added to safety recall 13098, which brings the total of involved vehicles to 144. The attached VIN list includes all involved vehicles. The 28 additional vehicles that have been added are noted. Please discard the previous VIN list provided and work with the attached revised list.

All 2013 model year Buick Encore vehicles that are in dealer inventory and listed in the attached file must be held and not delivered to customers, dealer traded, or used for demonstration purposes until the procedure contained in the bulletin has been performed. Some of these vehicles may still be in transit to dealers.

END OF MESSAGE GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

13098 Involved VINs Revised 3-25-13.xlsx Microsoft Office Excel Workbook (12.89KB) 13098 Revised VIN List 3-25-13

name: