



**Internal notification for: G_0000161880 12290A - Service Update - Front
Seat Cushion Trim Retention - Revised
gm_gmmsg_q01**

03/19/2013 12:24 PM

2 attachments



12290A bulletin.pdf



GM Style Sheet.css

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Date: 03/19/2013 Ref. number: Service / Field Action / G_0000161880
Subject: 12290A - Service Update - Front Seat Cushion Trim Retention - Revised

**GM CUSTOMER CARE AND AFTERSALES
DCS2931
URGENT - DISTRIBUTE IMMEDIATELY**

Date: March 19, 2013
Subject: 12290A - Service Update
Front Seat Cushion Trim Retention
Revised Service Procedure
Models: 2013 Cadillac XTS
To: All Cadillac Dealers
Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator

Step 2 of the service procedure and the illustration for Steps 3 and 7 have been revised. Please discard all copies of bulletin 12290.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

12290A bulletin.pdf Acrobat PDF (451.6KB)
12290A bulletin

name:
Department: Phone:
Intended General Manager, New Vehicle Sales Manager, Parts & Service Director, Parts Manager,
roles: Service Advisor, Service Manager, Warranty Administrator
Archives: 04/19/2013 Expires: 03/19/2014