



**Internal notification for: G\_0000161299 Stop Delivery Order - Certain 2013  
Cadillac XTS Livery Vehicles**  
gm\_gmssg\_q01

03/11/2013 04:35 PM

2 attachments



2013 XTS Stop Delivery VINs.xlsx



GM Style Sheet.css

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Date: 03/11/2013 Ref. number: Service / Field Action / G\_0000161299  
Subject: Stop Delivery Order - Certain 2013 Cadillac XTS Livery Vehicles

**GM CUSTOMER CARE AND AFTERSALES  
DCS2928  
URGENT - DISTRIBUTE IMMEDIATELY**

Date: March 11, 2013  
Subject: Stop Delivery Order  
Models: 2013 Cadillac XTS Livery Vehicles (W20)  
To: All Cadillac Dealers  
Attention: Dealer, Dealer Principal, General Manager, General Sales  
Manager, New Vehicle Sales Manager, Parts and Service Director,  
and Service Manager

**STOP DELIVERY ORDER**

Effective immediately, stop the delivery of certain 2013 model year Cadillac XTS livery vehicles (W20). The attached list provides the Vehicle Identification Number (VIN) of each involved vehicle. It is sorted by dealer Business Associate Code (BAC) for easy reference. If your dealership's BAC is not listed, then none of the involved vehicles are currently assigned to you and no further action is required.

The 2013 model year Cadillac XTS vehicles that are identified on the attached list that are in dealer inventory must be held and not delivered to customers, dealer traded, or used for demonstration purposes until the required inspection procedure is performed. A total of 201 U. S. vehicles are involved.

All other 2013 model year Cadillac XTS vehicles in dealer inventory that are not on the involved VIN list are not restricted from sale or delivery.

Additional information regarding this issue will be sent to dealers the week of March 25, 2013.

Please do not call GM Technical Assistance.

END OF MESSAGE  
GM CUSTOMER CARE AND AFTERSALES