

Internal notification for: G_0000157788 Upcoming Safety Recall 13030 -Airbag Control Module gm_gmssg_q01

01/31/2013 02:36 PM

2 attachments





13030 Q&A.pdf GM Style Sheet.css

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Date: 01/31/2013

Ref. number: Service / Field Action / G_0000157788

Subject: Upcoming Safety Recall 13030 - Airbag Control Module

GM CUSTOMER CARE AND AFTERSALES DCS2898 **URGENT - DISTRIBUTE IMMEDIATELY**

Date:

January 31, 2013

Subject:

Upcoming Safety Recall 13030

Airbag Control Module

Models:

Certain 2003-2004 Pontiac Vibe

To:

All GM Dealers

Attention:

General Manager, Service Advisor, Service Manager, Parts and

Service Director, Parts Manager, Used Vehicle Sales Manager,

and Warranty Administrator

Based on information from the National Highway Traffic Safety Administration (NHTSA) website, the media may report that Toyota has announced a safety recall that involves certain 2003-04 model year Pontiac Vibe vehicles produced through late April, 2004. The Vibe was engineered and designed by Toyota and built by New United Motor Manufacturing (NUMMI), a joint venture between Toyota and General Motors.

Toyota reports that the airbag control module for the supplemental restraint system (SRS) in the subject vehicles could have been manufactured with application-specific integrated circuits (ASICs) that are susceptible to internal shorting. When exposed to high inductive electrical noise from various vehicle electrical components, these ASICs could experience an internal short that creates abnormal current flow and increased heat. If this occurs, there is a possibility that the ASIC could become damaged. In some instances, the front airbag(s) and/or seat belt pretensioners could inadvertently deploy. An airbag that deploys inadvertently can, under some circumstances, cause injury and increase the possibility of a crash.

We will communicate with affected Pontiac Vibe customers when Toyota informs us of its plan to remedy the vehicles included in this recall so that customers can bring their vehicles to a GM dealership for repair.

There are approximately 136,000 U.S. vehicles involved. Dealers will be advised when the recall bulletin and customer notification letter are scheduled for release.

The Investigate Vehicle History screen in the Global Warranty Management system will not be updated until the recall bulletin is released.

A Q&A document is attached to this message to assist you with any inquiries you may encounter.

Please do not call GM Technical Assistance.

END OF MESSAGE GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

213030 Q&A.pdf Acrobat PDF (122.3KB) 13030 Q&A

name:

Phone:

Intended General Manager, Parts & Service Director, Parts Manager, Service Advisor, Used Vehicle

roles: Sales Manager, Warranty Administrator

Archives: 02/28/2013 Expires: 01/31/2014