



Internal notification for: G_0000157698 12315A - Service Update - Connected Navigation Radio Voice Command Not Working - Revised
gm_gmssg_q01

01/30/2013 03:24 PM

2 attachments



12315A bulletin.pdf



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Date: 01/30/2013

Ref. number: Service / Field Action / G_0000157698

Subject: 12315A - Service Update - Connected Navigation Radio Voice Command Not Working - Revised

**GM CUSTOMER CARE AND AFTERSALES
DCS2897
URGENT - DISTRIBUTE IMMEDIATELY**

Date: January 30, 2013

Subject: 12315A - Service Update
Connected Navigation Radio Voice Command Not Working
Revised Service Procedure

Models: 2013 Buick LaCrosse, Regal, Verano; Chevrolet Camaro, Cruze,
Equinox, Malibu, Volt; GMC Terrain Equipped with Connected Navigation
Radio (UHQ)

To: All Buick, Chevrolet, GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator

Bulletin 12315A has been revised to update step 1 and 6 of the service procedure. Please discard all
copies of bulletin 12315.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

12315A bulletin.pdf Acrobat PDF (120.9KB)

12315A bulletin

Department Service - Brand Quality

Phone: