



Internal notification for: G_0000157480 13003 - Service Update - Inventory Vehicles Only - Automatic Radio Volume Increase and/or Radio Control Assembly Buttons Not Operating as Designed
 gm_gmssg_q01

01/31/2013 05:35 AM

3 attachments



13003 bulletin.pdf



13003 Involved VINs.xls



GM Style Sheet.css

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Date: 01/31/2013

Ref. number: Service / Field Action / G_0000157480

Subje 13003 - Service Update - Inventory Vehicles Only - Automatic Radio Volume Increase and/or Radio
 ct: Control Assembly Buttons Not Operating as Designed

**GM CUSTOMER CARE AND AFTERSALES
 DCS2894
 URGENT - DISTRIBUTE IMMEDIATELY**

Date: January 31, 2013

Subject: 13003 - Service Update Bulletin - Inventory Vehicles Only
 Automatic Radio Volume Increase and/or Radio Control Assembly
 Buttons Not Operating as Designed

Models: 2013 Cadillac ATS, SRX, XTS

To: All Cadillac Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
 Service Director, Parts Manager, New Vehicle Sales Manager,
 and Warranty Administrator

General Motors is announcing Service Update Bulletin 13003 today. The total number of U.S. vehicles involved is approximately 8,900. Please see the attached bulletin for details.

Global Warranty Management (GWM)
 The "Investigate Vehicle History" (IVH) screen will be updated January 31, 2013. A list of involved vehicles is attached to this message.

Service Update Bulletin (SUB) Information Link
 The SUB Information Link in GlobalConnect will be updated in the near future.

END OF MESSAGE
 GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

13003 bulletin.pdf Acrobat PDF (437.4KB)
 13003 bulletin