



Internal notification for: G_0000157478 12272 - Service Update - Passenger Safety Belt Reminder Inoperative
gm_gmssg_q01

01/31/2013 05:35 AM

3 attachments



12272 bulletin.pdf



12272 Involved VINs.xls



GM Style Sheet.css

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Date: 01/31/2013 Ref. number: Service / Field Action / G_0000157478
Subject: 12272 - Service Update - Passenger Safety Belt Reminder Inoperative

GM CUSTOMER CARE AND AFTERSALES
DCS2893
URGENT - DISTRIBUTE IMMEDIATELY

Date: January 31, 2013
Subject: 12272 - Service Update Bulletin
Passenger Safety Belt Reminder Inoperative
Models: 2013 Cadillac ATS Equipped with Unheated Leatherette Seat
Trim (H2H/H2G)
To: All Cadillac Dealers
Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator

General Motors is announcing Service Update Bulletin 12272 today. The total number of U.S. vehicles involved is approximately 800. Please see the attached bulletin for details.

Global Warranty Management (GWM)
The "Investigate Vehicle History" (IVH) screen will be updated February 1, 2013. A list of involved vehicles is attached to this message.

Service Update Bulletin (SUB) Information Link
The SUB Information Link in GlobalConnect will be updated in the near future.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

12272 bulletin.pdf Acrobat PDF (127.1KB)
12272 bulletin

12272 Involved VINs.xls Microsoft Office Excel Worksheet 8.0-2003 (Windows) (90KB)
12272 Involved VINs