



**Internal notification for: G\_0000157300 12315 - Service Update - Connected**  
**Navigation Radio Voice Command Not Working**  
gm\_gmssg\_q01

01/25/2013 05:35 AM

3 attachments



12315 bulletin.pdf



12315 Inventory VINs.xls



GM Style Sheet.css

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Date: 01/25/2013

Ref. number: Service / Field Action / G\_0000157300

Subject: 12315 - Service Update - Connected Navigation Radio Voice Command Not Working

GM CUSTOMER CARE AND AFTERSALES  
DCS2891  
URGENT - DISTRIBUTE IMMEDIATELY

Date: January 25, 2013

Subject: 12315 - Service Update Bulletin  
Connected Navigation Radio Voice Command Not Working

Models: 2013 Buick LaCrosse, Regal, Verano; Chevrolet Camaro, Cruze,  
Equinox, Malibu, Volt; and GMC Terrain Equipped with Connected  
Navigation Radio (UHQ)

To: All Buick, Chevrolet, and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and  
Service Director, Parts Manager, New Vehicle Sales Manager,  
and Warranty Administrator

General Motors is announcing Service Update Bulletin 12315 today. The total number of U.S. vehicles involved is approximately 19,000. Please see the attached bulletin for details.

Global Warranty Management (GWM)  
The "Investigate Vehicle History" (IVH) screen will be updated January 26, 2013. A list of involved vehicles in dealer inventory is attached to this message.

Service Update Bulletin (SUB) Information Link  
The SUB Information Link in GlobalConnect will be updated in the near future.

END OF MESSAGE  
GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

12315 bulletin.pdf Acrobat PDF (120.7KB)

12315 bulletin

12315 Inventory VINs.xls Microsoft Office Excel Worksheet 8.0-2003 (Windows) (572KB)