



**Internal notification for: G\_0000157257 12172 - Service Update - Rattle or Clunk Noise During Turns or Driving Over Bumps**  
gm\_gmssg\_q01

01/29/2013 05:36 AM

3 attachments



12172 bulletin.pdf



12172 Inventory VINs.xls



GM Style Sheet.css

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Date: 01/29/2013

Ref. number: Service / Field Action / G\_0000157257

Subject: 12172 - Service Update - Rattle or Clunk Noise During Turns or Driving Over Bumps

GM CUSTOMER CARE AND AFTERSALES  
DCS2885  
URGENT - DISTRIBUTE IMMEDIATELY

Date: January 29, 2013

Subject: 12172 - Service Update Bulletin  
Rattle or Clunk Noise During Turns or Driving Over Bumps

Models: 2012 Chevrolet Sonic

To: All Chevrolet Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, and Warranty Administrator

General Motors is announcing Service Update Bulletin 12172 today. The total number of U.S. vehicles involved is approximately 49,500. Please see the attached bulletin for details.

Global Warranty Management (GWM)  
The "Investigate Vehicle History" (IVH) screen will be updated January 29, 2013. A list of involved vehicles in dealer inventory is attached to this message.

Service Update Bulletin (SUB) Information Link  
The SUB Information Link in GlobalConnect will be updated in the near future.

END OF MESSAGE  
GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

12172 bulletin.pdf Acrobat PDF (195.4KB)

12172 bulletin

12172 Inventory VINs.xls Microsoft Office Excel Worksheet 8.0-2003 (Windows) (103.5KB)

12172 Inventory VINs