



Internal notification for: G_0000156402 12262 - Service Update - Seat
Memory Control Module Reprogram
gm_gmssg_q01

01/16/2013 05:41 AM

6 attachments

12262 bulletin.pdf 12262 Inventory VINs.xls 12262 ATS Insert.pdf 12262 SRX Insert.pdf
12262 XTS Insert.pdf GM Style Sheet.css

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Date: 01/16/2013 Ref. number: Service / Field Action / G_0000156402
Subject: 12262 - Service Update - Seat Memory Control Module Reprogram

GM CUSTOMER CARE AND AFTERSALES
DCS2882
URGENT - DISTRIBUTE IMMEDIATELY

Date: January 16, 2013
Subject: 12262 - Service Update Bulletin
Seat Memory Control Module Reprogram
Models: 2013 Cadillac ATS, SRX, XTS Equipped with Seat Memory
Feature
To: All Cadillac Dealers
Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator

General Motors is announcing Service Update Bulletin 12262 today. The total number of U.S. vehicles involved is approximately 47,000. Please see the attached bulletin for details.

This service update includes an Owner Manual insert. The files containing the inserts are included with this message. They will also be stored in the GlobalConnect Library in the message numbers below:

ATS insert - message # D_0000072219
SRX insert - message # D_0000072220
XTS insert - message # D_0000072222

Global Warranty Management (GWM)
The "Investigate Vehicle History" (IVH) screen will be updated January 16, 2013. A list of involved vehicles in dealer inventory is attached to this message.

Service Update Bulletin (SUB) Information Link
The SUB Information Link in GlobalConnect will be updated in the near future.