From:

gm\_gmssg\_q01 <nobody@gm.com>

Sent:

Wednesday, November 06, 2013 1:24 PM

To:

Subject:

Internal notification for: G\_0000178767 ATI Performance Products, Incorporated -

Safety Recall Notice - Powerglide Transmission

**Attachments:** 

ATI BAC VIN List.xlsx; ATI Recall Letter.pdf

Date: 11/06/2013

Ref. number: Service / Field Action / G\_0000178767

Subject: ATI Performance Products, Incorporated - Safety Recall Notice - Powerglide Transmission

## GM CUSTOMER CARE AND AFTERSALES DCS3089 **URGENT - DISTRIBUTE IMMEDIATELY**

Date:

November 6, 2013

Subject:

ATI Performance Products, Incorporated

Safety Recall Notice

Powerglide Transmission

Models:

2013 Chevrolet COPO Camaro

To:

Select Chevrolet Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and

Service Director, Parts Manager, New Vehicle Sales Manager,

and Warranty Administrator

ATI Performance Products, Incorporated has advised General Motors that a potential defect which relates to motor vehicle safety exists in certain Powerglide transmissions that have been installed in 2013 model year Chevrolet COPO Camaros delivered during calendar year 2013. While there have been no reports of customers having malfunctions with these transmissions, a post production park test revealed that in some instances there is non-positive park engagement. This may result in a car moving while the park position is engaged. If this occurs, there is a potential risk of bodily harm or property damage. Consequently, ATI is conducting a safety recall.

A total of 50 vehicles are involved. The attached list provides the Vehicle Identification Number of each involved vehicle and is sorted by dealer Business Associate Code for easy reference. Also attached is a copy of a letter that ATI will be mailing to the involved vehicle owners in the next few days. The letter advises of the possible safety risk described above and instructs vehicle owners to contact ATI as soon as possible. Once contacted, ATI will direct vehicle owners how to perform a simple test to determine if their transmission has a non-positive park engagement. If the vehicle

passes the test, no further action will be required. If the vehicle does not pass the test, ATI will exchange the transmission and torque converter at no charge.

Even though all of the suspect Powerglide transmissions were installed in race vehicles and not in street legal vehicles, this information is being provided in the event an involved vehicle owner contacts your dealership for assistance. In such cases, all labor and part costs associated with the replacement of the transmission and torque converter should be billed directly to ATI. Before performing this repair, dealers should contact David Caine or Lynn Beattie at ATI for authorization to proceed. Their telephone number is 1-800-284-3433.

## END OF MESSAGE GM CUSTOMER CARE AND AFTERSALES

Hessage Attachment(s):

ATI BAC VIN List.xisx MS Excel Workbook 2007 (663.2KB)

ATI BAC VIN List

ATI Recall Letter.pdf Acrobat PDF (433.5KB)

ATI Recall Letter

E-!

Department: Service - Brand Quality

Phone:

Intended roles: General Manager, New Vehicle Sales Manager, Parts & Service Director, Parts Manager, Service Advisor, Service Manager, Warranty

Administrator

Archives: 5/06/2014

Expires: 11/06/2014