
From: gm_gmssg_q01 <nobody@gm.com>
Sent: Tuesday, October 29, 2013 2:29 PM
To:
Subject: Internal notification for: G_0000178104 Stop Delivery Order - Certain 2013-14 Chevrolet Express, Silverado HD, and GMC Savana, Sierra HD Compressed Natural Gas Vehicles
Attachments: Stop Delivery VINs.xlsx

Date: 10/29/2013 Ref. number: Service / Field Action / G_0000178104
Subject: **Stop Delivery Order - Certain 2013-14 Chevrolet Express, Silverado HD, and GMC Savana, Sierra HD Compressed Natural Gas Vehicles**

**GM CUSTOMER CARE AND AFTERSALES
DCS3082
URGENT - DISTRIBUTE IMMEDIATELY**

Date: October 29, 2013

Subject: Stop Delivery Order

Models: 2013 GMC Savana and 2013-14 Chevrolet Express and Silverado HD,
and GMC Sierra HD Compressed Natural Gas (CNG) Vehicles

To: All Chevrolet and GMC Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales
Manager, New Vehicle Sales Manager, Parts and Service Director,
and Service Manager

STOP DELIVERY ORDER

Effective immediately, stop the delivery of certain 2013 model year GMC Savana, and 2013-14 model year Chevrolet Express and Silverado HD, and GMC Sierra HD Compressed Natural Gas (CNG) vehicles. The attached list provides the Vehicle Identification Number (VIN) of each involved vehicle. It is sorted by dealer Business Associate Code (BAC) for easy reference. If your dealership BAC is not listed, then none of the involved vehicles are currently assigned to you and no further action is required.

All 2013 model year GMC Savana, and 2013-14 model year Chevrolet Express and Silverado HD, and GMC Sierra HD CNG vehicles that are in dealer inventory and listed in the attached file must be held and not delivered to customers, dealer traded, or used for demonstration purposes until further instructions are received.

All other 2013 model year GMC Savana, and 2013-14 model year Chevrolet Express and Silverado HD, and GMC Sierra HD CNG vehicles in dealer inventory that are not on the involved VIN list are not restricted from sale or delivery.

Instructions for releasing the involved vehicles from this stop delivery will be provided in the near future.

Please do not call GM Technical Assistance.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

 **Stop Delivery VINs.xlsx** MS Excel Workbook 2007 (25.26KB)
Stop Delivery VINs

Contact name:

E-Mail:

Department:

Phone:

Intended roles: Dealer, Dealer Principal, General Manager, General Sales Manager, New Vehicle Sales Manager, Parts & Service Director, Service Manager

Archives: 11/29/2013

Expires: 10/29/2014