

---

**From:** gm\_gmssg\_q01 <nobody@gm.com>  
**Sent:** Friday, October 18, 2013 5:37 PM  
**To:**  
**Subject:** Internal notification for: G\_0000177445 Stop Delivery Order - 2014 Cadillac Escalade;  
Chevrolet Suburban, Tahoe; GMC Yukon, Yukon XL  
**Attachments:** US Dealer BAC Stop Delivery list.xlsx

---

Date: 10/18/2013 Ref. number: Service / Field Action / G\_0000177445  
Subject: **Stop Delivery Order - 2014 Cadillac Escalade; Chevrolet Suburban, Tahoe; GMC Yukon, Yukon XL**

---

**GM CUSTOMER CARE AND AFTERSALES  
DCS3073  
URGENT - DISTRIBUTE IMMEDIATELY**

**Date:** October 18, 2013

**Subject:** Stop Delivery Order

**Models:** 2014 Cadillac Escalade  
2014 Chevrolet Suburban, Tahoe  
2014 GMC Yukon, Yukon XL

**To:** All Cadillac, Chevrolet and GMC Dealers

**Attention:** Dealer, Dealer Principal, General Manager, General Sales  
Manager, New Vehicle Sales Manager, Parts and Service Director,  
and Service Manager

**STOP DELIVERY ORDER**

Effective immediately, stop the delivery of certain 2014 model year Cadillac Escalade; Chevrolet Suburban, Tahoe; and GMC Yukon, Yukon XL vehicles. The attached list provides the Vehicle Identification Number (VIN) of each involved vehicle. It is sorted by dealer Business Associate Code (BAC) for easy reference. If your dealership's BAC is not listed, then none of the involved vehicles are currently assigned to you and no further action is required.

All 2014 model year Cadillac Escalade; Chevrolet Suburban, Tahoe; and GMC Yukon, Yukon XL vehicles that are in dealer inventory and listed in the attached file must be held and not delivered to customers, dealer traded, or used for demonstration purposes until further instructions are received.

All other 2014 model year Cadillac Escalade; Chevrolet Suburban, Tahoe; and GMC Yukon, Yukon XL vehicles in dealer inventory that are not on the involved VIN list are not restricted from sale or delivery.


Instructions for releasing the involved vehicles from this stop delivery will be provided in the near future.

Please do not call GM Technical Assistance.

END OF MESSAGE  
GM CUSTOMER CARE AND AFTERSALES

---

Message Attachment(s):

 [US Dealer BAC Stop Delivery List.xlsx](#) MS Excel Workbook 2007 (28.59KB)  
US Dealer BAC Stop Delivery List

---

Contact name:

E-Mail:

Department:

Phone:

Intended roles: Dealer, Dealer Principal, General Manager, General Sales Manager, New Vehicle Sales Manager, Parts & Service Director, Service Manager

Archives: 4/18/2014

Expires: 10/18/2014