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**From:** gm\_gmssg\_q01 <nobody@gm.com>  
**Sent:** Friday, September 20, 2013 3:57 PM  
**To:**  
**Subject:** Internal notification for: G\_0000175210 Chevrolet Cruze - Stop Delivery Order Update

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Date: 9/20/2013 Ref. number: Service / Field Action / G\_0000175210  
Subject: **Chevrolet Cruze - Stop Delivery Order Update**

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GM CUSTOMER CARE AND AFTERSALES  
DCS3048  
URGENT - DISTRIBUTE IMMEDIATELY

Date: September 20, 2013  
Subject: Stop Delivery Order Update  
Models: Certain 2013-2014 Chevrolet Cruze  
To: All Chevrolet Dealers  
Attention: Dealer, Dealer Principal, General Manager, General Sales  
Manager, New Vehicle Sales Manager, Parts and Service Director,  
and Service Manager

**STOP DELIVERY ORDER UPDATE**

Please be advised that the stop delivery order issued on September 11, 2013 is still in effect. However, we anticipate that additional information will be available next week. The original stop delivery order is provided below.

Effective immediately, stop the delivery of certain 2013-2014 model year Chevrolet Cruze vehicles. The attached list provides the Vehicle Identification Number (VIN) of each involved vehicle. It is sorted by dealer Business Associate Code (BAC) for easy reference. If your dealership's BAC is not listed, then none of the involved vehicles are currently assigned to you and no further action is required.

All 2013-2014 model year Chevrolet Cruze vehicles that are in dealer inventory and listed in the attached file must be held and not delivered to customers, dealer traded, or used for demonstration purposes until further instructions are received.

All other 2013-2014 model year Chevrolet Cruze vehicles in dealer inventory that are not on the involved VIN list are not restricted from sale or delivery.

Instructions for releasing the involved vehicles from this stop delivery will be provided in the near future. Please do not call GM Technical Assistance.

END OF MESSAGE  
GM CUSTOMER CARE AND AFTERSALES

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Department: Service - Brand Quality	E-Mail: <a href="#">@gm.com</a>
Intended roles: Dealer, Dealer Principal, General Manager, General Sales Manager, New Vehicle Sales Manager, Parts & Service Director, Service Manager	Phone:
Archives: 10/20/2013	Expires: 9/20/2014