



**Internal notification for: G\_0000170666 Stop Delivery Order - Certain 2014 Chevrolet Silverado and GMC Sierra Crew Cab Vehicles gm\_gmssg\_q01**

07/11/2013 04:08 PM

2 attachments



Stop Delivery VINs-2014 PU- 7-11-13.xlsx



GM Style Sheet.css

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Date: 7/11/2013 Ref. number: Service / Field Action / G\_0000170666  
Subject: Stop Delivery Order - Certain 2014 Chevrolet Silverado and GMC Sierra Crew Cab Vehicles

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GM CUSTOMER CARE AND AFTERSALES  
DCS3003  
URGENT - DISTRIBUTE IMMEDIATELY

Date: July 11, 2013  
Subject: Stop Delivery Order  
Models: Certain 2014 Chevrolet Silverado and GMC Sierra Crew Cabs  
To: All Chevrolet and GMC Dealers  
Attention: Dealer, Dealer Principal, General Manager, General Sales Manager, New Vehicle Sales Manager, Parts and Service Director, and Service Manager

**STOP DELIVERY ORDER**

Effective immediately, stop the delivery of certain 2014 model year Chevrolet Silverado and GMC Sierra crew cab vehicles. The attached list provides the Vehicle Identification Number (VIN) of each involved vehicle. It is sorted by dealer Business Associate Code (BAC) for easy reference. If your dealership's BAC is not listed, then none of the involved vehicles are currently assigned to you and no further action is required.

The 2014 model year Chevrolet Silverado and GMC Sierra crew cab vehicles that are identified on the attached list were recently shipped from the assembly plant and may have just arrived or will be arriving shortly at their destination dealers.

Until further instructions are received, these vehicles must be held and not delivered to customers, dealer traded, or used for demonstration purposes.

There are a total of 836 VINs on the attached list. Most of these vehicles are being held at VDCs. Approximately 200 have been delivered to dealers.

All other 2014 model year Chevrolet Silverado and GMC Sierra crew cab vehicles in dealer inventory that are not on the involved VIN list are not restricted from sale or delivery.

Instructions for releasing the involved vehicles from this stop delivery will be provided in the near future.