



**Internal notification for: G\_0000168265 Stop Delivery Order - Certain 2014  
Buick Enclave, Chevrolet Traverse, and GMC Acadia**  
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06/14/2013 02:28 PM

2 attachments



Stop Delivery VINs - 2014 Enclave-Traverse-Acadia.xls



GM Style Sheet.css

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Date: 6/14/2013 Ref. number: Service / Field Action / G\_0000168265  
Subject: Stop Delivery Order - Certain 2014 Buick Enclave, Chevrolet Traverse, and GMC Acadia

**GM CUSTOMER CARE AND AFTERSALES  
DCS2986  
URGENT - DISTRIBUTE IMMEDIATELY**

Date: June 14, 2013  
Subject: Stop Delivery Order  
Models: Certain 2014 Buick Enclave, Chevrolet Traverse, and GMC Acadia  
To: All Buick ,Chevrolet, and GMC Dealers  
Attention: Dealer, Dealer Principal, General Manager, General Sales  
Manager, New Vehicle Sales Manager, Parts and Service Director,  
and Service Manager

**STOP DELIVERY ORDER**

Effective immediately, stop the delivery of certain 2014 model year Buick Enclave, Chevrolet Traverse, and GMC Acadia vehicles. The attached list provides the Vehicle Identification Number (VIN) of each involved vehicle. It is sorted by ship to dealer Business Associate Code (BAC) for easy reference. If your dealership's BAC is not listed, then none of the involved vehicles are currently assigned to you and no further action is required. There are a total of 133 involved vehicles.

These 2014 model year Buick Enclave, Chevrolet Traverse, and GMC Acadia vehicles may have just arrived or will be arriving shortly at their destination dealers. Until further instructions are received, these vehicles must be held and not delivered to customers, dealer traded, or used for demonstration purposes.

All other 2014 model year Buick Enclave, Chevrolet Traverse, and GMC Acadia vehicles in dealer inventory that are not on the involved VIN list are not restricted from sale or delivery.

Instructions for releasing the involved vehicles from this stop delivery will be provided in the near future.

Please do not call GM Technical Assistance.

END OF MESSAGE  
GM CUSTOMER CARE AND AFTERSALES