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**From:** gm\_gmmsg\_q01 <nobody@gm.com>  
**Sent:** Friday, November 22, 2013 2:58 PM  
**To:** 1  
**Subject:** Internal notification for: G\_0000179854 13380B - Noncompliance Recall - HVAC Control Inoperable - Revised  
**Attachments:** 13380B bulletin.pdf

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Date: 11/22/2013 Ref. number: Service / Field Action / G\_0000179854  
Subject: **13380B - Noncompliance Recall - HVAC Control Inoperable - Revised**

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**GM CUSTOMER CARE AND AFTERSALES  
DCS3103  
URGENT - DISTRIBUTE IMMEDIATELY**

Date: November 22, 2013

Subject: 13380B – Noncompliance Recall  
HVAC Control Inoperable  
Customer Letter Added

Models: 2014 Chevrolet Malibu

To: All Chevrolet Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, and Warranty Administrator

Bulletin 13380B has been revised to include a copy of the customer letter. Please discard all copies of bulletin 13380A.


**Customer Letter Mailing**

The customer letter mailing will begin on December 12, 2013.

**END OF MESSAGE  
GM CUSTOMER CARE AND AFTERSALES**

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Message Attachment(s):

 [13380B bulletin.pdf](#) Acrobat PDF (155.4KB)  
13380B bulletin

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Contact:

Department: Service - Brand Quality

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Phone: