



Internal notification for: G_0000155508 12331A - Noncompliance Recall -
Steering Column Lock Actuator Gear - Revised
gm_gmssg_q01

01/04/2013 11:33 AM

2 attachments



12331A bulletin.pdf GM Style Sheet.css

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Date: 01/04/2013

Ref. number: Service / Field Action / G_0000155508

Subject: 12331A - Noncompliance Recall - Steering Column Lock Actuator Gear - Revised

GM CUSTOMER CARE AND AFTERSALES
DCS2874
URGENT - DISTRIBUTE IMMEDIATELY

Date: January 4, 2013

Subject: 12331A - Noncompliance Recall
Steering Column Lock Actuator Gear
Customer Letter Added

Models: 2013 Cadillac Escalade, Escalade ESV, and Escalade EXT,
Chevrolet Avalanche, Express, Silverado LD and HD, Suburban,
and Tahoe, GMC Savana, Sierra LD and HD, Yukon, and Yukon XL

To: All Cadillac, Chevrolet, and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator

Bulletin 12331A has been revised to include a copy of the customer letter. Please discard all copies of
bulletin 12331.

Customer Letter Mailing
The customer letter mailing will begin on January 22, 2013.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

12331A bulletin.pdf Acrobat PDF (167.0KB)