



Internal notification for: G_0000155434 12309 - Service Update - Engine
Cooling Fan Inoperative
gm_gmssg_q01

01/03/2013 12:11 PM

3 attachments



12309 bulletin.pdf



12309 Involved VINs.xls



GM Style Sheet.css

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Date: 01/03/2013

Ref. number: Service / Field Action / G_0000155434

Subject: 12309 - Service Update - Engine Cooling Fan Inoperative

GM CUSTOMER CARE AND AFTERSALES

DCS2872

URGENT - DISTRIBUTE IMMEDIATELY

Date: January 3, 2013

Subject: 12309 - Service Update Bulletin
Engine Cooling Fan Inoperative

Models: 2013 Cadillac ATS

To: All Cadillac Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator

General Motors is announcing Service Update Bulletin 12309 today. The total number of U.S. vehicles involved is approximately 3,500. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated January 4, 2013. A list of involved vehicles is attached to this message.

Service Update Bulletin (SUB) Information Link

The SUB Information Link in GlobalConnect will be updated in the near future.

END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

12309 bulletin.pdf Acrobat PDF (195.6KB)

12309 bulletin

12309 Involved VINs.xls Microsoft Office Excel Worksheet 8.0-2003 (Windows) (320.5KB)

12309 Involved VINs