From: Sent: gm_gmssg_q01 <nobody@gm.com> Tuesday, November 26, 2013 2:08 PM

To:

Subject:

Internal notification for: G_0000180137 13365 - Noncompliance Recall - Fuel Label

Compliance - Update

Date: 11/26/2013

Ref. number: Service / Field Action / G_0000180137

Subject: 13365 - Noncompliance Recall - Fuel Label Compliance - Update

GM CUSTOMER CARE AND AFTERSALES DCS3105 URGENT - DISTRIBUTE IMMEDIATELY

Date:

November 26, 2013

Subject:

13365 - Noncompliance Recall - Fuel Label Compliance - Update

Models:

2013 GMC Savana; 2013-14 Chevrolet Express, Silverado HD,

GMC Sierra HD Compressed Natural Gas Vehicles

To:

All Chevrolet and GMC Dealers

Attention:

General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager,

Used Vehicle Sales Manager, and Warranty Administrator

On November 27, 2013, Noncompliance Recall 13365 will be closed in IVH for sold vehicles. However, dealers are to continue to install the new labels on vehicles that are in dealer inventory. Due to this change, the CIDR will be removed November 26, 2013. Please refer to IVH to verify vehicle eligibility.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES

E-N

Department: Service - Brand Quality

Archives: 12/26/2013

Phone:

Intended roles: General Manager, New Vehicle Sales Manager, Parts & Service Director, Parts Manager, Service Advisor, Service Manager, Warranty

Administrator

Expires: 11/26/2014