
From: gm_gmssg_q01 <nobody@gm.com>
Sent: Tuesday, December 17, 2013 5:03 PM
To:
Subject: Internal notification for: G_0000181625 13442 – Equipment Noncompliance Recall - Transmission Control Module
Attachments: 13442 Bulletin.pdf; 13442 US BAC list.xlsx

Date: 12/17/2013 Ref. number: Service / Field Action / G_0000181625
Subject: **13442 – Equipment Noncompliance Recall - Transmission Control Module**

**GM CUSTOMER CARE AND AFTERSALES
DCS3113
URGENT - DISTRIBUTE IMMEDIATELY**

Date: December 17, 2013

Subject: 13442 – Equipment Noncompliance Recall
Transmission Control Module

Models: 2014 Chevrolet Silverado HD
2014 GMC Sierra HD
Equipped with Allison A1000 Transmission (RPO MW7)

To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, and Warranty Administrator

General Motors is announcing Noncompliance Recall 13442 today. The total number of U.S. vehicles involved is 18. Please see the attached bulletin for details.

Customer Letter Mailing

The customer letter mailing date has not been determined.

Global Warranty Management (GWM)

The Investigate Vehicle History screen in GWM will be updated in the near future. A list of involved vehicles is also attached to this message. Please hold all warranty transactions until IVH has been updated.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available in the near future.