
From: gm_gmssg_q01 <nobody@gm.com>
Sent: Thursday, November 07, 2013 6:39 PM
To:
Subject: Internal notification for: G_0000178629 13380 - Noncompliance Recall - HVAC Control Inoperable
Attachments: 13380 bulletin.pdf; 13380 Involved VINs.xlsx

Date: 11/07/2013 Ref. number: Service / Field Action / G_0000178629
Subject: **13380 - Noncompliance Recall - HVAC Control Inoperable**

GM CUSTOMER CARE AND AFTERSALES
DCS3087
URGENT - DISTRIBUTE IMMEDIATELY

Date: November 7, 2013

Subject: 13380 - Noncompliance Recall
HVAC Control Inoperable

Models: 2014 Chevrolet Malibu

To: All Chevrolet Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, and Warranty Administrator

General Motors is announcing Noncompliance Recall 13380 today. The total number of U.S. vehicles involved is approximately 43,000. Please see the attached bulletin for details.

Customer Letter Mailing

The customer letter mail date has not been determined.

Global Connect (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated no later than November 15, 2013. A list of involved vehicles is attached to this message. Please hold all warranty transactions until the VINs appear in IVH.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available early December 2013.

END OF MESSAGE