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**From:** gm\_gmssg\_q01 <nobody@gm.com>  
**Sent:** Tuesday, October 29, 2013 4:15 PM  
**To:**  
**Subject:** Internal notification for: G\_0000178170 13364 – Service Update Bulletin - Passenger Side Front Air Bag Replacement -Release From Stop Delivery  
**Attachments:** 13364 Bulletin.pdf; 13364 US Dealer BAC list.xlsx

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Date: 10/29/2013 Ref. number: Service / Field Action / G\_0000178170  
Subject: **13364 – Service Update Bulletin - Passenger Side Front Air Bag Replacement -Release From Stop Delivery**

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**GM CUSTOMER CARE AND AFTERSALES  
DCS3083  
URGENT - DISTRIBUTE IMMEDIATELY**

**Date:** October 29, 2013

**Subject:** 13364 – Service Update Bulletin  
Passenger Side Front Air Bag Replacement  
Release From Stop Delivery

**Models:** 2014 Cadillac Escalade  
2014 Chevrolet Suburban, Tahoe  
2014 GMC Yukon, Yukon XL

**To:** All Cadillac, Chevrolet and GMC Dealers

**Attention:** General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, and Warranty Administrator

General Motors is announcing Service Update Bulletin 13364 today. The total number of U.S. vehicles involved is 36. Please see the attached bulletin for details.

Vehicles involved in this service update were placed on stop delivery October 18, 2013. Completion of the service procedure contained in this bulletin will release the vehicle from stop delivery and allow a dealer to deliver the vehicle to a customer.

**Global Warranty Management (GWM)**

The Investigate Vehicle History screen in GWM will be updated October 30, 2013. A list of involved vehicles currently in dealer inventory is also attached.

**Service Update Bulletin (SUB) Information Link**