From: Sent:

gm\_gmssg\_q01 <nobody@gm.com> Tuesday, October 22, 2013 7:02 PM

To:

Subject:

Internal notification for: G\_0000177677 13360 - Service Update - Low Rear Differential

Fluid Level

Attachments:

13360 bulletin.pdf; 13360 Involved VINs.xlsx

Date: 10/22/2013

Ref. number: Service / Field Action / G 0000177677

Subject: 13360 - Service Update - Low Rear Differential Fluid Level

## **GM CUSTOMER CARE AND AFTERSALES** DCS3076 **URGENT - DISTRIBUTE IMMEDIATELY**

Date:

October 22, 2013

Subject:

13360 - Service Update Bulletin - Inventory Vehicles Only

Low Rear Differential Fluid Level

Models:

2014 Chevrolet Corvette

To:

All Chevrolet Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager,

and Warranty Administrator

General Motors is announcing Service Update Bulletin 13360 today. The total number of U.S. vehicles involved is 970. Please see the attached bulletin for details.

## Global Warranty Management (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated later this week. A list of involved vehicles is attached to this message. Please hold all warranty transactions until the VINs appear in IVH

## Service Update Bulletin (SUB) Information Link

The SUB Information Link in GlobalConnect will be updated in the near future.

**END OF MESSAGE GM CUSTOMER CARE AND AFTERSALES**