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**From:** gm\_gmssg\_q01 <nobody@gm.com>  
**Sent:** Tuesday, November 26, 2013 8:01 AM  
**To:**  
**Subject:** Internal notification for: G\_0000180061 13356 - Customer Satisfaction Program - Forward Collision Alert System Audible Warning Inoperative  
**Attachments:** 13356 bulletin.pdf; 13356 Inventory VINs.xlsx

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Date: 11/26/2013 Ref. number: Service / Field Action / G\_0000180061  
Subject: **13356 - Customer Satisfaction Program - Forward Collision Alert System Audible Warning Inoperative**

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GM CUSTOMER CARE AND AFTERSALES  
DCS3104  
URGENT - DISTRIBUTE IMMEDIATELY

**Date:** November 26, 2013

**Subject:** 13356 – Customer Satisfaction Program  
Forward Collision Alert System Audible Warning Inoperative

**Models:** 2014 Chevrolet Silverado and GMC Sierra 1500 Equipped  
with Forward Collision Alert System and Base Audio (UQ3/UQ5)

**To:** All Chevrolet and GMC Dealers

**Attention:** General Manager, Service Advisor, Service Manager, Parts and  
Service Director, Parts Manager, New Vehicle Sales Manager,  
and Warranty Administrator

General Motors is announcing Customer Satisfaction Program 13356 today. The total number of U.S. vehicles involved is approximately 1,100. Please see the attached bulletin for details.

**Customer Letter Mailing**

The customer letter mailing will begin on December 6, 2013.

**Global Connect (GWM)**

The "Investigate Vehicle History" (IVH) screen will be updated November 27, 2013. A list of involved vehicles in dealer inventory is attached to this message.

**Campaign Initiation Detail Report (CIDR)**

The CIDR will be available November 27, 2013.

END OF MESSAGE