
From: gm_gmssg_q01 <nobody@gm.com>
Sent: Tuesday, November 12, 2013 5:14 AM
To:
Subject: Internal notification for: G_0000178586 13346 - Service Update - 4-Wheel Drive Transfer Case Adapter Housing
Attachments: 13346 bulletin.pdf; 13346 Inventory VINs.xls

Date: 11/12/2013 Ref. number: Service / Field Action / G_0000178586
Subject: **13346 - Service Update - 4-Wheel Drive Transfer Case Adapter Housing**

GM CUSTOMER CARE AND AFTERSALES
DCS3086
URGENT - DISTRIBUTE IMMEDIATELY

Date: November 12, 2013

Subject: 13346 – Service Update Bulletin
4-Wheel Drive Transfer Case Adapter Housing

Models: 2013 Chevrolet Silverado and GMC Sierra HD Vehicles Equipped
with 4WD and 6-Speed Automatic Transmission (MW7)

To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
Used Vehicle Sales Manager, and Warranty Administrator

General Motors is announcing Service Update Bulletin 13346 today. The total number of U.S. vehicles involved is approximately 600. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated November 12, 2013. A list of involved vehicles in dealer inventory is attached to this message.

Service Update Bulletin (SUB) Information Link

The SUB Information Link in GlobalConnect will be updated in the near future.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

 13346 bulletin.pdf Acrobat PDF (262.6KB)