From: Sent:

gm_gmssg_q01 <nobody@gm.com> Thursday, November 21, 2013 5:28 PM

To:

Subject:

Internal notification for: G_0000179747 13342 - Safety Recall - Power Seat Wiring

Harness Chafing

Attachments:

13342 bulletin.pdf; 13342 Inventory VINs.xlsx

Date: 11/21/2013

Ref. number: Service / Field Action / G_0000179747

Subject: 13342 - Safety Recall - Power Seat Wiring Harness Chafing

GM CUSTOMER CARE AND AFTERSALES DCS3101 **URGENT - DISTRIBUTE IMMEDIATELY**

Date:

November 21, 2013

Subject:

13342 - Safety Recall

Power Seat Wiring Harness Chafing

Models:

2013 Chevrolet Malibu Equipped with 8-Way Power Front Seat

Feature (AG1/AG2) and without Memory Seat Feature (A45)

To:

All Chevrolet Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and

Service Director, Parts Manager, New Vehicle Sales Manager. Used Vehicle Sales Manager, and Warranty Administrator

General Motors is announcing Safety Recall 13342 today. The total number of U.S. vehicles involved is approximately 15,000. Please see the attached bulletin for details.

Customer Letter Mailing

The customer letter mailing will begin on December 9, 2013:

Global Connect (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated November 23, 2013. A list of involved vehicles in dealer inventory is attached to this message.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available December 3, 2013.

END OF MESSAGE