
From: gm_gmssg_q01 <nobody@gm.com>
Sent: Tuesday, October 22, 2013 2:53 PM
To:
Subject: Internal notification for: G_0000177668 13332 - Customer Satisfaction Program -
Transmission 2-6 Clutch Pack Misbuilt - Release From Stop Delivery
Attachments: 13332 Bulletin.pdf; 13332 US BAC VIN.xlsx

Date: 10/22/2013 Ref. number: Service / Field Action / G_0000177668
Subject: **13332 - Customer Satisfaction Program - Transmission 2-6 Clutch Pack Misbuilt - Release From Stop Delivery**

GM CUSTOMER CARE AND AFTERSALES
DCS3075
URGENT - DISTRIBUTE IMMEDIATELY

Date: October 22, 2013

Subject: 13332 - Customer Satisfaction Program
Transmission 2-6 Clutch Pack Misbuilt
Release From Stop Delivery

Models: 2013 Chevrolet Camaro Coupe
Equipped with 3.6L V-6 Engine (LFX) and 6L50 6-Speed
Automatic Transmission (MYB)

To: Select Chevrolet Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator

General Motors is announcing Customer Satisfaction Program 13332 today. The total number of U.S. vehicles involved is 17. Please see the attached bulletin for details.

Vehicles involved in this customer satisfaction program were placed on stop delivery September 27, 2013. Completion of the service procedure contained in this bulletin will release the vehicle from stop delivery and allow a dealer to deliver the vehicle to a customer.

Customer Letter Mailing

The customer letter mailing is scheduled for mid-November.

Global Connect (GWM)

The Investigate Vehicle History (IVH) screen in GWM will be updated October 23, 2013. A list of invc vehicles is also attached to this message.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available in the near future.

END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

 [13332_Bulletin.pdf](#) Acrobat PDF (128.7KB)

13332 Bulletin

 [13332_US BAC VIN.xlsx](#) MS Excel Workbook 2007 (24.41KB)

13332 US BAC VIN

Contact name

Department:

Intended roles: General Manager, New Vehicle Sales Manager, Parts & Service Director, Service Advisor, Service Manager, Warranty Administrator

Archives: 4/22/2014

E-Mail:

Phone:

Expires: 10/22/2014