
From: gm_gmssg_q01 <nobody@gm.com>
Sent: Wednesday, October 02, 2013 1:54 PM
To:
Subject: Internal notification for: G_0000176144 13314 - Service Update - Engine Oil Pump Performance
Attachments: 13314 bulletin.pdf; 13314 Involved VINs.xlsx

Date: 10/02/2013 Ref. number: Service / Field Action / G_0000176144
Subject: **13314 - Service Update - Engine Oil Pump Performance**

**GM CUSTOMER CARE AND AFTERSALES
DCS3058
URGENT - DISTRIBUTE IMMEDIATELY**

Date: October 2, 2013

Subject: 13314 – Service Update Bulletin
Engine Oil Pump Performance

Models: 2014 Chevrolet Silverado and GMC Sierra 1500 Series Vehicles
Equipped with 5.3L V8 Engine (L83) or 4.3L V6 Engine (LV3)

To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator

General Motors is announcing Service Update Bulletin 13314 today. The total number of U.S. vehicles involved is 42. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated October 4, 2013. A list of involved VINs is attached to this message. Please hold all warranty transactions until the VINs appear in IVH.

Service Update Bulletin (SUB) Information Link

The SUB Information Link in GlobalConnect will be updated in the near future.

**END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES**

Message Attachment(s):

 13314 bulletin.pdf Acrobat PDF (243.4KB)