
From: gm_gmssg_q01 <nobody@gm.com>
Sent: Friday, October 04, 2013 2:55 PM
To:
Subject: Internal notification for: G_0000176390 13292 - Emission Recall - Incorrect Heated Oxygen Sensor Installed
Attachments: 13292 bulletin.pdf; 13292 Involved VINs.xlsx

Date: 10/04/2013 Ref. number: Service / Field Action / G_0000176390
Subject: **13292 - Emission Recall - Incorrect Heated Oxygen Sensor Installed**

GM CUSTOMER CARE AND AFTERSALES
DCS3063
URGENT - DISTRIBUTE IMMEDIATELY

Date: October 4, 2013

Subject: 13292 - Emission Recall
Incorrect Heated Oxygen Sensor Installed

Models: 2013 Buick Encore Equipped with 1.4L Engine (LUV)

To: All Buick Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, and Warranty Administrator

General Motors is announcing Emission Recall 13292 today. The total number of U.S. vehicles involved is approximately 900. Please see the attached bulletin for details.

Customer Letter Mailing

The customer letter mailing will begin on October 16, 2013.

Global Connect (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated October 5, 2013. A list of involved vehicles is attached to this message.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available October 11, 2013.

END OF MESSAGE
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