
From: gm_gmssg_q01 <nobody@gm.com>
Sent: Tuesday, November 26, 2013 8:01 AM
To:
Subject: Internal notification for: G_0000180061 13356 - Customer Satisfaction Program - Forward Collision Alert System Audible Warning Inoperative
Attachments: 13356 bulletin.pdf; 13356 Inventory VINs.xlsx

Date: 11/26/2013 Ref. number: Service / Field Action / G_0000180061
Subject: **13356 - Customer Satisfaction Program - Forward Collision Alert System Audible Warning Inoperative**

GM CUSTOMER CARE AND AFTERSALES
DCS3104
URGENT - DISTRIBUTE IMMEDIATELY

Date: November 26, 2013

Subject: 13356 – Customer Satisfaction Program
Forward Collision Alert System Audible Warning Inoperative

Models: 2014 Chevrolet Silverado and GMC Sierra 1500 Equipped
with Forward Collision Alert System and Base Audio (UQ3/UQ5)

To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator

General Motors is announcing Customer Satisfaction Program 13356 today. The total number of U.S. vehicles involved is approximately 1,100. Please see the attached bulletin for details.

Customer Letter Mailing

The customer letter mailing will begin on December 6, 2013.

Global Connect (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated November 27, 2013. A list of involved vehicles in dealer inventory is attached to this message.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available November 27, 2013.

END OF MESSAGE