From: gm_gmssg_q01 <nobody@gm.com>
Sent: Thursday, September 26, 2013 4:42 PM
To:
Subject: Internal notification for: G_0000175593 Upcoming Safety Recall 13296 - Insufficient Weld on Front Fuel Tank Strap Bracket
Attachments: 13296 US BAC.xlsx

Date: 9/26/2013 Ref. number: Service / Field Action / G_0000175593

Subject: **Upcoming Safety Recall 13296 - Insufficient Weld on Front Fuel Tank Strap Bracket**

GM CUSTOMER CARE AND AFTERSALES
DCS3053
URGENT - DISTRIBUTE IMMEDIATELY

Date: September 26, 2013

Subject: Upcoming Safety Recall 13296
Insufficient Weld on Front Fuel Tank Strap Bracket

Models: 2013-2014 Chevrolet Sonic

To: All Chevrolet Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales Manager, New Vehicle Sales Manager, Parts and Service Director, and Service Manager

UPCOMING SAFETY RECALL 13296

Based on information from the National Highway Traffic Safety Administration (NHTSA) website, the media may report that General Motors will be announcing a safety recall that involves certain 2013-2014 model year Chevrolet Sonic vehicles. The total number of involved U.S. vehicles is 1,227.

A front fuel tank strap bracket may separate from the vehicle due to insufficient welds. If this occurs, the increased load on the remaining bracket would likely cause it to separate. The fuel tank would not be supported by the fuel tank straps and would rest on the exhaust pipe and/or the plastic fuel tank shield. If this occurs, the occupants may hear a rattling or scraping noise. If the fuel tank shield and fuel filler neck do not support the fuel tank, the fuel tank may separate from the vehicle. If the fuel tank is punctured, and if a source of ignition is present, a fire could occur. To correct this condition, dealers will reinforce the fuel tank strap brackets.

Dealers will be advised when the recall bulletin and customer notification letter are scheduled for release. However, to assist with any potential customer inquiries about their involvement, we are attaching a VIN list of all involved U.S. vehicles.

We anticipate the bulletin will be released in the near future. The Investigate Vehicle History screen in the Global Warranty Management system will not be updated until the recall bulletin is released.

Please do not call GM Technical Assistance.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

13296 US BAC.xlsx MS Excel Workbook 2007 (41.46KB)
13296 US BAC

Contact name		E-Mail:	
Department:	Service - Brand Quality	Phone:	
Intended roles:	Dealer, Dealer Principal, General Manager, General Sales Manager, New Vehicle Sales Manager, Parts & Service Director, Service Manager		
Archives:	3/26/2014	Expires:	9/26/2014