

From: gm_gmssg_q01 <nobody@gm.com>
Sent: Friday, September 13, 2013 4:29 PM
To:
Subject: Internal notification for: G_0000174832 13290 – Service Update Bulletin - Bent Piston Oil Squirters
Attachments: 13290 Bulletin.pdf; 13290 US BAC list.xlsx

Date: 9/13/2013 Ref. number: Service / Field Action / G_0000174832
Subject: **13290 – Service Update Bulletin - Bent Piston Oil Squirters**

GM CUSTOMER CARE AND AFTERSALES
DCS3044
URGENT - DISTRIBUTE IMMEDIATELY

Date: September 13, 2013

Subject: 13290 – Service Update Bulletin
Bent Piston Oil Squirters

Models: 2014 Chevrolet Silverado
2014 GMC Sierra
Equipped with 5.3L V8 Engine (L83) or 4.3L V6 Engine (LV3)

To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, and Warranty Administrator

General Motors is announcing Service Update Bulletin 13290 today. The total number of U.S. vehicles involved is 60. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in GWM will be updated September 17, 2013. A list of the involved vehicles is also attached.

Service Update Bulletin (SUB) Information Link

The SUB Information Link in GlobalConnect will be updated in the near future.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):