From: Sent: To: Subject:

Attachments:

gm_gmssg_q01 <nobody@gm.com> Friday, October 04, 2013 11:54 AM

Internal notification for: G_0000176360 12313B - Special Coverage - Engine Balance Chain and Fuel Pump - Revised 12313B bulletin.pdf

Date: 10/04/2013 Ref. number: Service / Field Action / G_0000176360

Subject: 12313B - Special Coverage - Engine Balance Chain and Fuel Pump - Revised

GM CUSTOMER CARE AND AFTERSALES DCS3062 URGENT - DISTRIBUTE IMMEDIATELY

Date: October 4, 2013

- Subject: 12313B Special Coverage Adjustment Engine Balance Chain and Fuel Pump Revised Warranty Transaction Information
- Models: 2010-11 Buick LaCrosse, Chevrolet Equinox, GMC Terrain; 2011 Buick Regal Equipped with 2.4L Engine (LAF)
- To: All Buick, Chevrolet, and GMC Dealers
- Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, Used Vehicle Sales Manager, and Warranty Administrator

Bulletin 12313B has been revised to include a labor code for vehicles repaired that are still covered under warranty. Please discard all copies of bulletin 12313A.

END OF MESSAGE GM CUSTOMER CARE AND AFTERSALES

ssage Attachment(s):					
212313B bulletin.pdf Acrobat PDF (218.5KB)					
12313B bulletin					
Contact name:				E-Mail:	1
Department:				Phone:	
Intended roles:	General Manager, Administrator	Parts & Service Director,	Parts Manager,	Service Advisor,	Service Manager, Used Vehicle Sales Manager, Warranty

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