

Internal notification for: G 0000173287 13275 - Service Update - Turbo Vacuum Hose Routing - Inspect

gm_gmssg_q01

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3 attachments







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Date: 8/23/2013 Ref. number: Service / Field Action / G_0000173287

Subject: 13275 - Service Update - Turbo Vacuum Hose Routing - Inspect

GM CUSTOMER CARE AND AFTERSALES DCS3034 **URGENT - DISTRIBUTE IMMEDIATELY**

Date:

August 23, 2013

Subject:

13275 - Service Update Bulletin

Turbo Vacuum Hose Routing - Inspect

Models:

2014 Cadillac XTS Equipped with 3.6L V6 Engine (LF3)

To:

All Cadillac Dealers

Attention:

General Manager, Service Advisor, Service Manager, Parts and

Service Director, Parts Manager, New Vehicle Sales Manager,

and Warranty Administrator

General Motors is announcing Service Update Bulletin 13275 today. The total number of U.S. vehicles involved is 44. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated August 27, 2013. A list of involved VINs is attached to this message. Parts for involved vehicles will be shipped to the dealer on the list. Please hold all claims until the VIN appears in IVH.

Service Update Bulletin (SUB) Information Link

The SUB Information Link in GlobalConnect will be updated in the near future.

END OF MESSAGE GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

13275 bulletin.pdf Acrobat PDF (861.3KB)

13275 Involved VINs.xlsx MS Excel Workbook 2007 (9.271KB)

13275 Involved VINs