



Internal notification for: G_0000173146 13259 - Service Update - Possible Fuel Odor/Seepage from Fuel Pump - Release of Stop Delivery after Repair Performed

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08/20/2013 11:58 AM

3 attachments



13259 bulletin.pdf



13259 Involved VINs.xlsx



GM Style Sheet.css

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Date: 8/20/2013

Ref. number: Service / Field Action / G_0000173146

Subject: 13259 - Service Update - Possible Fuel Odor/Seepage from Fuel Pump - Release of Stop Delivery after Repair Performed

**GM CUSTOMER CARE AND AFTERSALES
DCS3033
URGENT - DISTRIBUTE IMMEDIATELY**

Date: August 20, 2013

Subject: 13259 - Service Update Bulletin
Possible Fuel Odor/Seepage from Fuel Pump

Models: 2014 Chevrolet Silverado and GMC Sierra 1500
Equipped with 5.3L V8 Engine (L83)

To: All Chevrolet and GMC Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, and Warranty Administrator

General Motors is announcing Service Update Bulletin 13259 today. The total number of U.S. vehicles involved is approximately 90. Please see the attached bulletin for details.

Vehicles involved in this service update were placed on stop delivery August 9, 2013 or August 16, 2013. All involved vehicles that are in dealer inventory must be held and not delivered to customers, dealer traded, or used for demonstration purposes until the repair contained in this bulletin has been performed on the vehicle. Once the procedure has been performed, the vehicle is released from stop delivery and can be delivered to the customer.

Global Warranty Management (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated August 21, 2013. A list of involved VINs is attached to this message.

Service Update Bulletin (SUB) Information Link

The SUB Information Link in GlobalConnect will be updated in the near future.

END OF MESSAGE